Emergency Relief Support Services

Below is a list of Emergency Relief services that operate in the City of Whittlesea to provide support to the community.

Support varies from service to service with a mixture of food support, financial support, bill support, material aid and vouchers. Please call individual services for appointments, eligibility, and support provided or for further information.

Whittlesea Community Connections 1

ASSISTANCE AVAILABLE:
- **Food and material aid**
- **Information, advice and referral**

Mon – Fri: 9am – 5pm.
Please call to book an appointment

whittleseacc.org.au 9401 6666

Big Group Hug 2

ASSISTANCE AVAILABLE:
Material Aid support for families and children aged 0-16 years
Please contact Whittlesea Community Connections for more info/referral

biggrouphug.org 9401 6666

Country Wide Community Missions 3

ASSISTANCE AVAILABLE:
Food hampers
Every 1st and 3rd Thur of the month
Call on Wed to make an appointment

0411 394 494

Donnybrook Community Pantry 4

ASSISTANCE AVAILABLE:
Food (non-perishable items & toiletries)
(take what you need, give what you can)
Mon to Fri: 9am – 5:30am, Sun: 9am – 11am
Walk-in/No appointment needed

9432 4273

Encompass Care 5 6

ASSISTANCE AVAILABLE:
Food hampers & material aid
Bundoora: Tues & Wed, 9am – 3pm
Mernda: Tues, 9:30am – 11:30am
Community Café – Free morning tea
Bundoora: Tues, 10:30am – 12:30pm
0422 461 847 (Mon – Fri, 9am – 3pm)

Food Share Whittlesea Township 7

ASSISTANCE AVAILABLE:
Food hampers
Tue: 11am – 2pm
Wed: 11am – 2pm
Health care or pension card required

0417 652 753

From Us 2 You 8

ASSISTANCE AVAILABLE:
Food hampers
Mon to Sun: 8am – 1pm

0412 042 069

Hope Centre 9

ASSISTANCE AVAILABLE:
Food hampers
(Frozen meals available)
Pickups 10am – 11am Wed only
Please call to book an appointment

0423 165 320

Whittlesea Community House 10

Pet food relief (dog & cat), Pantry Packs
(subject to availability) **gold coin donation*
Big Blokes Brunch* (every Tue)
Womens Lunch* (fortnightly Thur)
Call for more information/referral

9716 3361 (Mon – Thu, 10am – 3pm)

Love Thy Neighbour

ASSISTANCE AVAILABLE:
Food hampers
Please call or text on Wed
or enquire via website

plentylife.org.au
0491 758 526

Repurpose And Serve Inc. 11

ASSISTANCE AVAILABLE:
Food Support
Wed and Fri: 1pm – 2:30pm (except public holidays). Walk-in/No appointment needed

@repurposeandserve
repurposeandserve.org 9432 4273

Salvation Army 12

ASSISTANCE AVAILABLE:
Please call to check what assistance can be provided
Tue – Thu: 9am – 4pm

8873 5288

Shared Community Pantries

Open Pantry – Give what you can take what you need
No appointments needed. To find your nearest pantry call Encompass Care

0422 461 847 (Mon – Fri, 9am – 3pm)

Sikh Community Connections

ASSISTANCE AVAILABLE:
South Asian/Indian food hampers

forms.gle/cKq9Na85aG6JiBsQA
0422 528 525 (text message only)

St Vincent De Paul

ASSISTANCE AVAILABLE:
Food hampers, material aid & educational support
Mon – Fri: 10am – 3pm

1800 305 330

The Shak 13

ASSISTANCE AVAILABLE:
Free community lunch
Sat: 1pm (Bookings appreciated)
theshak@millparkbaptistchurch.org.au
TheShakMealsWithLove
9436 8797

Turbans 4 Australia 14

ASSISTANCE AVAILABLE:
Food Hampers
Sun: 11am –1pm
Walk-in/No appointments needed

0425 862 890 (text message only)

Uniting Financial Counselling 15

Information and support to people experiencing difficulties managing money
(Note: No food or bill support is available)
Please call to book an appointment

1800 685 682

Victorian Child Care Cooperative Ltd

ASSISTANCE AVAILABLE:
Food vouchers, material aid & bill support
Mon – Fri: 9am – 5pm
Eligibility: Aboriginal or Torres Strait Islander

9287 8800

Vittle Feast 16

Food hampers (Subject to availability/ Appointments required) Mon – Fri: 9am – 5pm.
2nd & 4th Sun each month at
Spring St, Community Hall Lalor

vittlefeastproject@gmail.com
0420 821 646

Emergency Relief Support Services

Emergency Relief Services City of Whittlesea

Whittlesea Community Connections

Closing 24th December 2026
Reopening 4th January 2027

Big Group Hug

Closing 16th December 2026
Reopening 11th January 2027

Country Wide Community Missions

Closing 18th December 2026
Reopening 4th February 2027

Donnybrook Community Pantry

25th December 2026
(open in the morning only)
29th December 2026
(also closed New Years Day)

Encompass Care

Closing 17th December 2026
Reopening 26th January 2027

Food Share Whittlesea Township

Closing 16th December 2026
Reopening 12th January 2027

From Us 2 You

Not closing
Not closing

Hope Centre

Closing 26th November 2026
Reopening 3rd February 2027

Love Thy Neighbour

Closing 11th November 2026
Reopening 18th January 2027

Repurpose and Serve Inc.

Closing 12th December 2026
Reopening 13th January 2027

Salvation Army

Closing 4th December 2026
Reopening 12th January 2027

Sikh Community Connections

Closing 22nd December 2026
Reopening 17th January 2027

St Vincent De Paul

Closing 14th December 2026
Reopening 27th January 2027

The Shak

Closing 13th December 2026
Reopening 6th February 2027

Turbans 4 Australia

Please call to confirm

Uniting Financial Counselling

Closing 25th December 2026
Reopening 4th January 2027

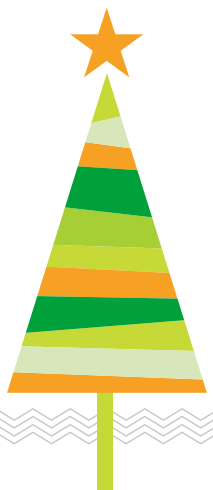
Vittle Feast

Closing 21st December 2026
Reopening 18th January 2027

Whittlesea Community House

18th December 2026
(open until 1pm)
Reopening 18th January 2027

Christmas Closures – 2026



Emergency Relief Support Services

1. **Whittlesea Community Connections**
   571-583 High Street,
   Pacific Epping Plaza 3076
2. **Big Group Hug**
   Unit 12/337 Settlement Road,
   Thomastown 3074
3. **Country Wide Community Missions**
   129 Narina Way,
   Epping 3076
4. **Donnybrook Community Pantry**
   Murnong Community Centre
   183 Olivine Boulevard,
   Donnybrook 3064
5. **Encompass Care Vic – *Bundoora***
   31-61 Mcleans Road,
   Bundoora 3083
6. **Encompass Care Vic – *Mernda***
   70 Mernda Village Drive,
   Mernda 3754
7. **Food Share Whittlesea**
   26 Forest Street,
   Whittlesea 3757
8. **From Us 2 You**
   3 Louise Street,
   Lalor 3075
9. **Hope Centre**
   30 Graduate Road,
   Bundoora 3083
   (park in rear church carpark)
10. **Whittlesea Community House**
    92A Church Street,
    Whittlesea 3757
11. **Repurpose And Serve Inc.**
    46 Serenity Way,
    South Morang 3752
12. **Salvation Army Millpark**
    Corner Morang Drive & Fred Hollows Way,
    Mill Park 3082
13. **The Shak**
    11 Morang Drive,
    Mill Park 3082
14. **Turbans 4 Australia**
    4/44 Mahoneys Road,
    Thomastown 3074
15. **Uniting Financial Counselling**
    188 McDonald's Road,
    Epping 3076
16. **Vittle Feast – *Lalor***
    1 Spring Street,
    Thomastown

Shared Community Pantries:

- Aboriginal Gathering Place Community Centre – 105 Hunters Road. South Morang
- Creeds Farm Living and Learning Centre – 2 Snugburgh Way, Epping
- Jindi Family & Community Centre – 48 Breadalbane Ave, Mernda
- Kirrup Community Activity Centre – 135 De Rossi Blvd, Wollert
- Laurimar Community & Activity Centre – 110 Hazel Glen Dr, Doreen
- Mernda Village Community Activity Centre – 70 Mernda Village Dr, Mernda
- Donnybrook Community Pantry – 183 Olivine Boulevard, Donnybrook
- Plenty River College – 5/9 Danaher Dr, South Morang
- Whittlesea Community Activity Centre – 57/61 Laurel St, Whittlesea
- Y School Epping – 41-53 Miller St, Epping
- Lalor Library – 2A May Road, Lalor
- Thomastown Library – 52 Main Street, Thomastown
- Whittlesea Community House – 92A Church Street, Whittlesea

Delivery and Home Visits:

- Love Thy Neighbour
- Sikh Community Connections
- St Vincent De Paul

