

Document Name:	Whittlesea Community Connections Legal – Scope of Legal Service
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LEGAL PROBLEM	HOW CAN WCC LEGAL ASSIST?
BANKRUPTCY	Referral
BULLYING	Work Related - Referral Only At School/Uni - limited advice only - Community Legal Education available

LEGAL PROBLEM	HOW CAN WCC LEGAL ASSIST?
BODY CORPORATE /	• Referral only
BUILDING & PLANNING MATTERS	• Referral only
BUSINESS MATTERS	• Referral only
CAVEATS	• Limited advice • Referral
CENTRELINK	• Referral
CHILD PROTECTION/ CHILD ABUSE	• Referral

LEGAL PROBLEM	HOW CAN WCC LEGAL ASSIST?
CHILD SUPPORT	• Limited Advice • Referral
CONSUMER COMPLAINTS	• Advice • Occasional casework depending upon complexity of matter • Casework – La Trobe University Civil Actions Clinic • Community Legal Education available
CONVEYANCING	• Referral Only
CRIMES COMPENSATION/Financial Assistance Scheme (FAS)	• Advice • Casework • Community Legal Education available
CRIMINAL OFFENCES	Summary Offences • Advice • Occasional casework • Community Legal Education available Indictable Offences

LEGAL PROBLEM	HOW CAN WCC LEGAL ASSIST?
	Referral Only
CORRECTIONS (PRISON ISSUES)	Referral
DEBT MATTERS	- Advice - Casework - Casework – La Trobe University Civil Actions Clinic - Community Legal Education available
DECEASED ESTATE/ PROBATE MATTERS	Referral
DISCRIMINATION/ EQUAL OPPORTUNITY/ HUMAN RIGHTS	- Advice - Community Legal Education available
EMPLOYMENT	Referral

LEGAL PROBLEM	HOW CAN WCC LEGAL ASSIST?
FAMILY LAW: 1. Divorce & Separation 2. Property 3. Children – parenting 4. Children – Recovery	• Advice • Casework • Representation • Casework – Divorce Clinic • Community Legal Education available • Limited Advice (we do not give advice on entitlements) • Referral • Advice • Limited casework • Advice • Referral

LEGAL PROBLEM	HOW CAN WCC LEGAL ASSIST?
5. Children – Passport & Travelling Overseas	• Advice • Casework
INTERVENTION ORDERS - FAMILY VIOLENCE	• Advice • Casework • Occasional court representation, with Principal Solicitor's prior approval and subject to capacity. • Community Legal education available
INTERVENTION ORDERS - PERSONAL SAFETY/STALKING	• Advice only • Referral • Community Legal education available
FINES/ INFRINGEMENTS	• Advice • Casework • Casework – La Trobe University Civil Actions Clinic • Community Legal Education available
IMMIGRATION	• Referral

LEGAL PROBLEM	HOW CAN WCC LEGAL ASSIST?
MEDICAL NEGLIGENCE (Complaints about doctors & hospitals)	• Referral
MORTGAGES AND GUARANTEES	• Referral
MOTOR VEHICLE ACCIDENTS	• Advice • Casework • Casework – La Trobe University Civil Actions Clinic • Community Legal Education available
NEIGHBOURHOOD DISPUTES	• Advice • Casework • Casework – La Trobe University Civil Actions Clinic • Community Legal Education Available
COMPLAINTS AGAINST POLICE	• Advice • Referral
PERSONAL INJURY	• Referral

LEGAL PROBLEM	HOW CAN WCC LEGAL ASSIST?
ENDURING POWERS OF ATTORNEY	• Casework - La Trobe University Wills and Wishes Clinic
COMPLAINTS AGAINST SOLICITORS	• Referral
SUPERANNUATION	• Referral
TRANSPORT ACCIDENT CLAIMS - TAC	• Referral
TAXATION	• Referral
TENANCY	• Referral

LEGAL PROBLEM	HOW CAN WCC LEGAL ASSIST?
TRAFFIC OFFENCES	• Advice • Casework • Casework – La Trobe University Civil Actions Clinic • Community Legal Education Available
WILLS	• Referral • Casework - La Trobe University Wills and Wishes Clinic • Community Legal Education Available
WORKCOVER	• Referral