

Support services and reporting pathways

**for people who have
experienced racism**

For more information about anti-racism support in Victoria, visit:

➔ <https://antiracismvictoria.com.au/>



**ANTI-RACISM
SUPPORT**

There are different places in Victoria where people can speak out against racism, report it and get support after an experience of racism. But it is not always easy to find the 'right' service.

This booklet offers some guidance, especially for those who live or spend a lot of time in or around Whittlesea.



Local support services in Whittlesea

Whittlesea is one of three areas in Victoria where people can access a specialised community-led anti-racism support network: the Whittlesea Anti-Racism Support Network.

It offers a safe space for people who have faced racism to share their experiences in a supportive environment and jointly explore next steps. The network also anonymously documents reported cases of racism (if consent is provided) to develop local evidence on racism.

If you have experienced racism and would like to speak about it and get support, please reach out to the Whittlesea Anti-Racism Support Network by contacting Whittlesea Community Connections (WCC):

Whittlesea Community Connections

Email: ch@whittleseacc.org.au

Phone: (03) 9401 6666

Address: 571-583 High Street, Epping Victoria 3076
Pacific Epping (shopping centre)



Some state-wide agencies and organisations may also be able to provide assistance.

Victorian Equal Opportunity and Human Rights Commission (VEOHRC)

VEOHRC provides general information and referrals, and offers free, impartial conciliation (mediation) if the incident constitutes unlawful discrimination.

Phone: 1300 292 153 (Mon-Fri, 10am-2 pm)

Email: complaints@veohrc.vic.gov.au

Anonymous reporting, scan the QR code:



For more information, visit the VEOHRC website:

➤ www.humanrights.vic.gov.au/for-individuals/race/

Victoria Police

Only Victoria Police can investigate crimes in Victoria. If racism or religious prejudice played a role, the police should treat it as a 'prejudice motivated crime'.

If it is an emergency, call 000.

Otherwise call the Police Assistance Line (131 444) or report to your **local police station**:

- Whittlesea Police Station – 78 Church St, Whittlesea
- Mill Park Police Station (24/7) – 151 Centenary Dve, Mill Park
- Epping Police Station – 785 High St, Epping
- Craigieburn Police Station (24/7) – 155-165 Craigieburn Rd West, Craigieburn

For anonymous reporting call **Crimestoppers (1800 333 000)**

To anonymously notify police about anti-social behaviour on **public transport**, text the word STOPIT to 0499 455 455.



Support services for First Nations people

13YARN Crisis Support Hotline

An Aboriginal & Torres Strait Islander crisis support line run by Aboriginal & Torres Strait Islander people.

Phone: 13 92 76

Call it Out Register (online reporting)

To report online, scan the QR code:



Victorian Aboriginal Legal Service

VALS provides free legal information, referrals, advice and casework assistance to First Nations people.

Phone: (03) 9418 5999



**ANTI-RACISM
SUPPORT**

Islamophobia

Islamic Council of Victoria (ICV)

ICV's Islamophobia Support Service is a free community service dedicated to providing information and holistic support for those impacted by Islamophobia.

Phone: (03) 9328 2067

Email: islamophobiasupport@icv.org.au

Islamophobia Register Australia

A nationwide platform for incidents of Islamophobia to be reported, recorded and analysed into a published report.

To report online, scan the QR code:



Action Against Islamophobia (AAI)

A nationwide service to report incidents of anti-Muslim, anti-Arab and anti-Palestinian racism; option of anonymous reporting. AAI also offers support and can suggest next steps.

To report online, scan the QR code:



Reporting antisemitism

Victorian Community Security Group (CSG)

CSG can be contacted to report an incident of antisemitism.

Phone: 1300 000 274



This flyer is part of a project coordinated by Victoria University. The project is supported with funding from the Victorian Government as part of a suite of programs to tackle racism and vilification in Victoria.

For further information please see:

➤ www.vic.gov.au/victorias-anti-racism-strategy-2024-2029

