

Emergency Relief Support Services

Below is a list of Emergency Relief services that operate in the City of Whittlesea to provide support to the community.

Support varies from service to service with a mixture of food support, financial support, bill support, material aid and vouchers. Please call individual services for appointments, eligibility, and support provided or for further information.

Whittlesea Community Connections 1

ASSISTANCE AVAILABLE:

- Food and material aid
 - Information, advice and referral
- Mon – Fri: 9am – 5pm.
Please call to book an appointment

 whittleseacc.org.au  9401 6666

Big Group Hug 2

ASSISTANCE AVAILABLE:

Material Aid support for families and children aged 0-16 years
Please contact Whittlesea Community Connections for more info/referral

 biggrouphug.org  9401 6666

Catholic Care 3

ASSISTANCE AVAILABLE:

Financial or material aid
To make an appointment please call
Mon – Wed: 9:30am – 11:30am

 1800 223 650

Country Wide Community Missions 4

ASSISTANCE AVAILABLE:

Food hampers
Every 1st and 3rd Thur of the month
Call on Wed to make an appointment

 0411 394 494

Donnybrook Community Pantry 5

ASSISTANCE AVAILABLE:

Food (non-perishable items & toiletries)
(take what you need, give what you can)
Mon to Fri: 9am – 5:30am, Sun: 9am – 11am
Walk-in/No appointment needed

 9432 4273

Encompass Care 6 7

ASSISTANCE AVAILABLE:

Food hampers & material aid
Bundoora: Tues & Wed, 9am – 3pm
Mernda: Tues, 9:30am – 11:30am
Community Café – Free morning tea
Bundoora: Tues, 10:30am – 12:30pm
 0422 461 847 (Mon – Fri, 9am – 3pm)

Food Share Whittlesea Township 8

ASSISTANCE AVAILABLE:

Food hampers
Tue: 11am – 2pm
Wed: 11am – 2pm
Health care or pension card required

 0417 652 753

From Us 2 You 9

ASSISTANCE AVAILABLE:

Food hampers
Mon to Sun: 8am – 1pm

 0412 042 069

Hope Centre 10

ASSISTANCE AVAILABLE:

Food hampers
(Frozen meals available)
Pickups 10am – 11am Wed only
Please call to book an appointment

 0423 165 320

Whittlesea Community House 11

Pet food relief (dog & cat), Pantry Packs
(subject to availability) *gold coin donation
Big Blokes Brunch* (every Tue)
Womens Lunch* (fortnightly Thur)
Call for more information/referral

 9716 3361 (Mon – Thu, 10am – 3pm)

Love Thy Neighbour

ASSISTANCE AVAILABLE:

Food hampers
Please call or text on Wed
or enquire via website

 plentylife.org.au  0491 758 526

Repurpose And Serve Inc. 12

ASSISTANCE AVAILABLE:

Food Support
Wed and Fri: 1pm – 2:30pm (except public holidays). Walk-in/No appointment needed
*\$5 donation required


 9432 4273


Salvation Army 13

ASSISTANCE AVAILABLE:
Please call to check what assistance can be provided
Tue – Thu: 9am – 4pm

 8873 5288



Shared Community Pantries

Open Pantry – Give what you can take what you need
No appointments needed. To find your nearest pantry call Encompass Care 

 0422 461 847 (Mon – Fri, 9am – 3pm)


Sikh Community Connections

ASSISTANCE AVAILABLE:
South Asian/Indian food hampers

 forms.gle/cKq9Na85aG6jIBsQA
 0422 528 525 (text message only)

St Vincent De Paul

ASSISTANCE AVAILABLE:
Food hampers, material aid & educational support
Mon – Fri: 10am – 3pm

 1800 305 330

The Shak 14

ASSISTANCE AVAILABLE:
Free community lunch
Sat: 1pm (Bookings appreciated)
 theshak@millparkbaptistchurch.org.au
 TheShakMealsWithLove
 9436 8797

Turbans 4 Australia 15

ASSISTANCE AVAILABLE:
Food Hampers
Sun: 11am – 1pm
Walk-in/No appointments needed

 0425 862 890 (text message only)

Uniting Financial Counselling 16

Information and support to people experiencing difficulties managing money
(Note: No food or bill support is available)
Please call to book an appointment

 1800 685 682

Victorian Child Care Cooperative Ltd

ASSISTANCE AVAILABLE:
Food vouchers, material aid & bill support
Mon – Fri: 9am – 5pm
Eligibility: Aboriginal or Torres Strait Islander

 9287 8800



Vittle Feast 17

Food hampers (Subject to availability/ Appointments required) Mon – Fri: 9am – 5pm.
2nd & 4th Sun each month at
Spring St, Community Hall Lalor

 vittlefeastproject@gmail.com
 0420 821 646

Emergency Relief Support Services

- 1** Whittlesea Community Connections
571-583 High Street,
Pacific Epping Plaza 3076
- 2** Big Group Hug
Unit 12/337 Settlement Road,
Thomastown 3074
- 3** Catholic Care
713 High Street,
Epping 3076
- 4** Country Wide Community Missions
129 Narina Way,
Epping 3076
- 5** Donnybrook Community Pantry
Murnong Community Centre
183 Olivine Boulevard,
Donnybrook 3064
- 6** Encompass Care Vic – *Bundoora*
31-61 Mcleans Road,
Bundoora 3083
- 7** Encompass Care Vic – *Mernda*
70 Mernda Village Drive,
Mernda 3754
- 8** Food Share Whittlesea
26 Forest Street,
Whittlesea 3757
- 9** From Us 2 You
3 Louise Street,
Lalor 3075
- 10** Hope Centre
5/17 Enterprise Drive,
Bundoora 3083
- 11** Whittlesea Community House
92A Church Street,
Whittlesea 3757
- 12** Repurpose And Serve Inc.
46 Serenity Way,
South Morang 3752
- 13** Salvation Army Millpark
Corner Morang Drive & Fred Hollows Way,
Mill Park 3082
- 14** The Shak
11 Morang Drive,
Mill Park 3082
- 15** Turbans 4 Australia
4/44 Mahoneys Road,
Thomastown 3074
- 16** Uniting Financial Counselling
188 McDonald's Road,
Epping 3076
- 17** Vittle Feast – *Lalor*
1 Spring Street,
Thomastown



Shared Community Pantries:

- Creeds Farm – 2 Snugburgh Way, Epping
- Jindi Family and Community Centre – 48 Breadalbane Avenue, Mernda
- Kirrip Community Centre – 135 De Rossi Blvd, Wollert
- Lalor Library – 2A May Road, Lalor
- Mernda Village Activity Centre – 70 Mernda Village Drive, Mernda
- Thomastown Library – 52 Main Street, Thomastown
- Whittlesea Community Activity Centre – 57 Laurel Street, Whittlesea
- Whittlesea Community House – 92A Church Street, Whittlesea

Delivery and Home Visits:

- Love Thy Neighbour
- Sikh Community Connections
- St Vincent De Paul

