


# Emergency Relief Support Services

Below is a list of Emergency Relief services that operate in the City of Whittlesea to provide support to the community.

<p>Support varies from service to service with a mixture of food support, financial support, bill support, material aid and vouchers.</p> <p>Please call individual services for appointments, eligibility, and support provided or for further information.</p>	<p><b>Whittlesea Community Connections</b> ①</p> <p><b>ASSISTANCE AVAILABLE:</b></p> <ul style="list-style-type: none"> <li>Food and material aid</li> <li>Information, advice and referral</li> </ul> <p>Monday – Friday: 9am – 5pm Please call to book an appointment</p> <p><a href="http://whittleseacc.org.au">whittleseacc.org.au</a> ☎ 9401 6666</p>	<p><b>Big Group Hug</b> ②</p> <p><b>ASSISTANCE AVAILABLE:</b></p> <p><b>Material Aid support for families and children aged 0-16 years</b></p> <p>Please contact Whittlesea Community Connections for more info/referral</p> <p><a href="http://biggrouphug.org">biggrouphug.org</a> ☎ 9401 6666</p>	<p><b>Catholic Care</b> ③</p> <p><b>ASSISTANCE AVAILABLE:</b></p> <p><b>Financial or material aid</b></p> <p>To make an appointment please call Monday – Wednesday: 9:30am – 11:30am</p> <p>☎ 1800 223 650</p>	<p><b>Country Wide Community Missions</b> ④</p> <p><b>ASSISTANCE AVAILABLE:</b></p> <p><b>Food hampers</b></p> <p>Every 1st and 3rd Thursday of the month Call on Wed to make an appointment</p> <p>☎ 0411 394 494</p>
<p><b>Encompass Care</b> ⑤ ⑥</p> <p><b>ASSISTANCE AVAILABLE:</b></p> <p><b>Food hampers &amp; material aid</b></p> <p><i>Bundoora:</i> Tues &amp; Wed, 9am – 3pm <i>Mernda:</i> Tues, 9:30am – 11:30am</p> <p><b>Community Café – Free morning tea</b> <i>Bundoora:</i> Tues, 10:30am – 12:30pm</p> <p>☎ 0422 461 847 (Mon – Fri, 9am – 3pm)</p>	<p><b>Food Share Whittlesea Township</b> ⑦</p> <p><b>Food hampers</b></p> <p>Tuesday: 11am – 2pm Wednesday: 11am – 2pm Health care or pension card required</p> <p>☎ 0417 652 753</p>	<p><b>From Us 2 You</b> ⑧</p> <p><b>ASSISTANCE AVAILABLE:</b></p> <p><b>Food hampers</b></p> <p>Monday to Sunday: 8am – 1pm</p> <p>☎ 0412 042 069</p>	<p><b>Hope Centre</b> ⑨</p> <p><b>ASSISTANCE AVAILABLE:</b></p> <p><b>Food hampers</b></p> <p>(Frozen meals available) Pickups 10am – 11am Wednesdays only Please call to book an appointment</p> <p>☎ 0423 165 320</p>	<p><b>Whittlesea Community House</b> ⑩</p> <p><b>Pet food relief (dog &amp; cat), Pantry Packs</b> (subject to availability)</p> <p>Big Blokes Brunch* (every Tuesday) Womens Lunch* (fortnightly Thursday) Call for more information/referral <i>*gold coin donation</i></p> <p>☎ 9716 3361 (Mon – Thu, 10am – 3pm)</p>
<p><b>Love Thy Neighbour</b></p> <p><b>ASSISTANCE AVAILABLE:</b></p> <p><b>Food hampers</b></p> <p>Please call or text on Wednesdays or enquire via website</p> <p><a href="http://plentylife.org.au">plentylife.org.au</a> ☎ 0491 758 526</p>	<p><b>Salvation Army</b> ⑪</p> <p><b>ASSISTANCE AVAILABLE:</b></p> <p><b>Please call to check what assistance can be provided</b></p> <p>Tuesday – Thursday: 9am – 4pm</p> <p>☎ 8873 5288</p>	<p><b>Shared Community Pantries</b></p> <p><b>Open Pantry – Give what you can take what you need</b></p> <p>No appointments needed To find your nearest pantry call Encompass Care ☎</p> <p>☎ 0422 461 847 (Mon – Fri, 9am – 3pm)</p>	<p><b>Sikh Community Connections</b></p> <p><b>ASSISTANCE AVAILABLE:</b></p> <p><b>South Asian/Indian food hampers</b></p> <p><a href="https://forms.gle/cKq9Na85aG6jBsQA">forms.gle/cKq9Na85aG6jBsQA</a> ☎ 0422 528 525 (text message only)</p>	<p><b>St Vincent De Paul</b></p> <p><b>ASSISTANCE AVAILABLE:</b></p> <p><b>Food hampers, material aid &amp; educational support</b></p> <p>Monday – Friday: 10am – 3pm</p> <p>☎ 1800 305 330</p>
<p><b>The Shak</b> ⑫</p> <p><b>ASSISTANCE AVAILABLE:</b></p> <p><b>Free community lunch</b></p> <p>Saturday: 1pm (Bookings appreciated)</p> <p><a href="mailto:theshak@millparkbaptistchurch.org.au">@theshak@millparkbaptistchurch.org.au</a> <a href="#">TheShakMealsWithLove</a> ☎ 9436 8797</p>	<p><b>Turbans 4 Australia</b> ⑬</p> <p><b>ASSISTANCE AVAILABLE:</b></p> <p><b>Food Hampers</b></p> <p>Sunday: 11am – 1pm Walk-in/No appointments needed</p> <p>☎ 0425 862 890 (text message only)</p>	<p><b>Uniting Financial Counselling</b> ⑭</p> <p><b>Information and support to people experiencing difficulties managing money</b></p> <p>(Please note: No food or bill support is available) Please call to book an appointment</p> <p>☎ 1800 685 682</p>	<p><b>Victorian Child Care Cooperative Ltd</b></p> <p><b>ASSISTANCE AVAILABLE:</b></p> <p><b>Food vouchers, material aid &amp; bill support</b></p> <p>Monday – Friday: 9am – 5pm <i>Eligibility:</i> Aboriginal or Torres Strait Islander</p> <p>☎ 9287 8800</p> 	<p><b>Vittle Feast</b> ⑮</p> <p><b>Food hampers</b> (Subject to availability/Appointments required)</p> <ul style="list-style-type: none"> <li>Monday – Friday: 9am – 5pm</li> <li>2nd &amp; 4th Sunday of each month at Spring St, Community Hall Lalor</li> </ul> <p><a href="mailto:vittlefeastproject@gmail.com">@vittlefeastproject@gmail.com</a> ☎ 0420 821 646</p>

# Emergency Relief Support Services

## Emergency Relief Services City of Whittlesea

<b>Whittlesea Community Connections</b>	<b>Big Group Hug</b>	<b>Catholic Care</b>	<b>Country Wide Community Missions</b>
Closing 24th December Reopening 5th January	Closing 19th December Reopening 5th January	Closed 22nd December – 5th January	Closing 19th December Reopening 15th January
<b>Encompass Care</b>	<b>Food Share Whittlesea Township</b>	<b>From Us 2 You</b>	<b>Hope Centre</b>
Closing 18th December Reopening 27th January	Closing 18th December Reopening 20th January	Please call to confirm	Closing 27th November Reopening 4th February
<b>Whittlesea Community House</b>	<b>Love Thy Neighbour</b>	<b>Salvation Army</b>	<b>Sikh Community Connections</b>
Closing 18th December Reopening 27th January	Closing 18th December Reopening 21st January	Closing 24th December Reopening 13th January	Closing 24th December Reopening 5th January
<b>St Vincent De Paul</b>	<b>The Shak</b>	<b>Turbans 4 Australia</b>	<b>Uniting Financial Counselling</b>
Closing 20th December Reopening 12th January	Closing 7th December Reopening 7th February	Closing 21st December Reopening 17th January	Closing 25th December Reopening 2nd January
<b>Victorian Child Care Cooperative Ltd</b>	<b>Vittle Feast</b>		
Closing 25th December Reopening 2nd January	Closing 22nd December Reopening 16th January		

**Christmas Closures – 2025**



# Emergency Relief Support Services

- 1** Whittlesea Community Connections  
571-583 High Street,  
Pacific Epping Plaza 3076
- 2** Big Group Hug  
Unit 12/337 Settlement Road,  
Thomastown 3074
- 3** Catholic Care  
713 High Street,  
Epping 3076
- 4** Country Wide Community Missions  
129 Narina Way,  
Epping 3076
- 5** Encompass Care Vic – Bundoora  
31-61 Mcleans Road,  
Bundoora 3083
- 6** Encompass Care Vic – Mernda  
70 Mernda Village Drive,  
Mernda 3754
- 7** Food Share Whittlesea  
26 Forest Street,  
Whittlesea 3757
- 8** From Us 2 You  
3 Louise Street,  
Lalor 3075
- 9** Hope Centre  
5/17 Enterprise Drive,  
Bundoora 3083
- 10** Whittlesea Community House  
92A Church Street,  
Whittlesea 3757
- 11** Salvation Army Millpark  
Corner Morang Drive & Fred Hollows Way,  
Mill Park 3082
- 12** The Shak  
11 Morang Drive,  
Mill Park 3082
- 13** Turbans 4 Australia  
4/44 Mahoneys Road,  
Thomastown 3074
- 14** Uniting Financial Counselling  
188 McDonald's Road,  
Epping 3076
- 15** Vittle Feast – Lalor  
1 Spring Street,  
Thomastown



## Shared Community Pantries:

- Creeds Farm – 2 Snugburgh Way, Epping
- Jindi Family and Community Centre – 48 Breadalbane Avenue, Mernda
- Kirrip Community Centre – 135 De Rossi Blvd, Wollert
- Lalor Library – 2A May Road, Lalor
- Mernda Village Activity Centre – 70 Mernda Village Drive, Mernda
- Thomastown Library – 52 Main Street, Thomastown
- Whittlesea Community Activity Centre – 57 Laurel Street, Whittlesea
- Whittlesea Community House – 92A Church Street, Whittlesea

## Delivery and Home Visits:

- Love Thy Neighbour
- Sikh Community Connections
- St Vincent De Paul

