

Emergency Relief Support Services

This guide has been created to help residents living in the City of Whittlesea navigate emergency relief services and supports.

Support varies from service to service with a mixture of food support, financial support, bill support, material aid and vouchers. Please call individual services for appointments, eligibility, and support provided or for further information.	Whittlesea Community Connections 1 ASSISTANCE AVAILABLE: - Food and material aid - Information, advice and referral Monday – Friday: 9am – 5pm Please call to book an appointment whittleseacc.org.au 9401 6666	Big Group Hug 2 ASSISTANCE AVAILABLE: Material Aid support for families and children aged 0-16 years Please contact Whittlesea Community Connections for more info/referral biggrouphug.org 9401 6666	Catholic Care 3 ASSISTANCE AVAILABLE: Financial or material aid To make an appointment please call Monday – Wednesday: 9:30am – 11:30am 1800 223 650	Country Wide Community Missions 4 ASSISTANCE AVAILABLE: Food hampers Thursday: 10am – 4pm Call on Wed to make an appointment 0411 394 494
Encompass Care 5 6 ASSISTANCE AVAILABLE: Food hampers & material aid <i>Bundoora:</i> Tues & Wed, 9am – 3pm <i>Mernda:</i> Tues, 9:30am – 11:30am Community Café – Free morning tea <i>Bundoora:</i> Tues, 10:30am – 12:30pm 0422 461 847 (Mon – Fri, 9am – 3pm)	Food Share Whittlesea Township 7 Food hampers Tuesday: 11am – 2pm Wednesday: 11am – 2pm Health care or pension card required 0417 652 753	From Us 2 You 8 ASSISTANCE AVAILABLE: Food hampers Monday to Sunday: 8am – 1pm 0412 042 069	Hope Centre 9 ASSISTANCE AVAILABLE: Food hampers (Frozen meals available) Pickups 10am – 11am Wednesdays only Please call to book an appointment 0423 165 320	Whittlesea Community House 10 Pet food relief (dog & cat), Pantry Packs (subject to availability) Big Blokes Brunch* (every Tuesday) Womens Lunch* (fortnightly Thursday) Call for more information/referral *gold coin donation 9716 3361 (Mon – Thu, 10am – 3pm)
Love Thy Neighbour ASSISTANCE AVAILABLE: Food hampers Please call or text on Wednesdays or enquire via website plentylife.org.au 0413 220 015	Salvation Army 11 ASSISTANCE AVAILABLE: Please call to check what assistance can be provided Tuesday – Thursday: 9:30am – 2pm 8873 5288	Shared Community Pantries Open Pantry – Give what you can take what you need No appointments needed To find your nearest pantry call Encompass Care 0422 461 847 (Mon – Fri, 9am – 3pm)	Sikh Community Connections ASSISTANCE AVAILABLE: South Asian/Indian food hampers forms.gle/cKq9Na85aG6jIBsQA 0476 850 607 (text message only)	St Vincent De Paul ASSISTANCE AVAILABLE: Food hampers, material aid & educational support Monday – Friday: 10am – 3pm 1800 305 330
The Shak 12 ASSISTANCE AVAILABLE: Free community lunch Saturday: 1pm (Bookings appreciated) theshak@millparkbaptistchurch.org.au TheShakMealsWithLove 9436 8797	Turbans 4 Australia 13 ASSISTANCE AVAILABLE: Food Hampers Sunday: 11am – 1pm Walk-in/No appointments needed 0405 557 713 (text message only)	Uniting Financial Counselling 14 Information and support to people experiencing difficulties managing money (Please note: No food or bill support is available) Please call to book an appointment 1800 685 682	Victorian Child Care Cooperative Ltd ASSISTANCE AVAILABLE: Food vouchers, material aid & bill support Monday – Friday: 9am – 5pm <i>Eligibility:</i> Aboriginal or Torres Strait Islander 9287 8800  	Vittle Feast 15 Food hampers (Subject to availability/Appointments required) - Monday – Friday: 9am – 5pm 2nd & 4th Sunday of each month at Spring St, Community Hall Lalor vittlefeastproject@gmail.com 0420 821 646

Emergency Relief Support Services

- 1** Whittlesea Community Connections
571-583 High Street,
Pacific Epping Plaza 3076
- 2** Big Group Hug
Unit 12/337 Settlement Road,
Thomastown 3074
- 3** Catholic Care
713 High Street,
Epping 3076
- 4** Country Wide Community Missions
129 Narina Way,
Epping 3076
- 5** Encompass Care Vic – Bundoora
31-61 Mcleans Road,
Bundoora 3083
- 6** Encompass Care Vic – Mernda
70 Mernda Village Drive,
Mernda 3754
- 7** Food Share
26 Forest Street,
Whittlesea 3757
- 8** From Us 2 You
3 Louise Street,
Lalor 3075
- 9** Hope Centre
5/17 Enterprise Drive,
Bundoora 3083
- 10** Whittlesea Community House
92A Church Street,
Whittlesea 3757
- 11** Salvation Army
Corner Morang Drive & Fred Hollows Way,
Mill Park 3082
- 12** The Shak
11 Morang Drive,
Mill Park 3082
- 13** Turbans 4 Australia
4/44 Mahoneys Road,
Thomastown 3074
- 14** Uniting Financial Counselling
188 McDonald's Road,
Epping 3076
- 15** Vittle Feast
1 Spring Street,
Thomastown 3074



Shared Community Pantries:

- Creeds Farm – 2 Snugburgh Way, Epping
- Jindi Family and Community Centre – 48 Breadalbane Avenue, Mernda
- Kirrip Community Centre – 135 De Rossi Blvd, Wollert
- Lalor Library – 2A May Road, Lalor
- Mernda Village Activity Centre – 70 Mernda Village Drive, Mernda
- Thomastown Library – 52 Main Street, Thomastown
- Whittlesea Community Activity Centre – 57 Laurel Street, Whittlesea
- Whittlesea Community House – 92A Church Street, Whittlesea

Delivery and Home Visits:

- Love Thy Neighbour
- Sikh Community Connections
- St Vincent De Paul

