Emergency Relief Support Services

This guide has been created to help residents living in the City of Whittlesea navigate emergency relief services and supports.

Support varies from service to service with a mixture of food support, financial support, bill support, material aid and vouchers.

Please call individual services for appointments, eligibility, and support provided or for further information.

Whittlesea Community Connections



ASSISTANCE AVAILABLE:

- Food and material aid
- Information, advice and referral

Monday - Friday: 9am - 5pm Please call to book an appointment

- whittleseacc.org.au
- 9401 6666

Big Group Hug

ASSISTANCE AVAILABLE:

N biggrouphug.org

Material Aid support for families

Connections for more info/referral

Please contact Whittlesea Community

and children aged 0-16 years



ASSISTANCE AVAILABLE: Financial or material aid

Catholic Care

To make an appointment please call Monday - Wednesday: 9:30am - 11:30am

1800 223 650

Country Wide Community Missions

ASSISTANCE AVAILABLE: **Food hampers**

Thursday: 10am – 4pm Call on Wed to make an appointment

0411 394 494

Encompass Care



ASSISTANCE AVAILABLE: Food hampers & material aid

Bundoorg: Tues & Wed. 9am - 3pm Mernda: Tues, 9:30am – 11:30am

Community Café - Free morning tea Bundoora: Tues, 10:30am - 12:30pm

Q 0422 461 847 (Mon – Fri, 9am – 3pm)

Food Share Whittlesea Township



Food hampers

Tueday: 11am - 2pm Wednesday: 11am – 2pm Health care or pension card required

0417 652 753

From Us 2 You

9401 6666



ASSISTANCE AVAILABLE: **Food hampers**

Monday to Sunday: 8am - 1pm

0412 042 069

Hope Centre



(3)

ASSISTANCE AVAILABLE: **Food hampers**

(Frozen meals available) Pickups 10am – 11am Wednesdays only Please call to book an appointment

0423 165 320

Whittlesea Community House



Pet food relief (dog & cat), Pantry

Packs (subject to availability) Big Blokes Brunch* (every Tuesday) Womens Lunch* (fortnightly Thursday) Call for more information/referral *aold coin donation

9716 3361 (Mon – Thu, 10am – 3pm)

Love Thy Neighbour

ASSISTANCE AVAILABLE: Food hampers

Please call or text on Wednesdays or enquire via website

plentylife.org.au

0413 220 015

Salvation Army



ASSISTANCE AVAILABLE: Please call to check what assistance can be provided

Tuesday - Thursday: 9:30am - 2pm

8873 5288

Shared Community Pantries



Open Pantry – Give what you can take what you need

No appointments needed To find your nearest pantry call Encompass Care (?)

Q 0422 461 847 (Mon – Fri, 9am – 3pm)

Sikh Community Connections

ASSISTANCE AVAILABLE: South Asian/Indian food hampers

forms.gle/cKq9Na85aG6JiBsQA

Q 0476 850 607 (text message only)

St Vincent De Paul

ASSISTANCE AVAILABLE: Food hampers, material aid & educational support

Monday – Friday: 10am – 3pm

1800 305 330

The Shak



ASSISTANCE AVAILABLE: Free community lunch

Saturday: 1pm (Bookings appreciated)

- @ theshak@millparkbaptistchurch.org.au
- TheShakMealsWithLove 9436 8797

Turbans 4 Australia



ASSISTANCE AVAILABLE: **Food Hampers**

Sunday: 11am -1pm Walk-in/No appointments needed

Q 0405 557 713 (text message only)

Uniting Financial Counselling



Information and support to people experiencing difficulties managing money

(Please note: No food or bill support is available)

Please call to book an appointment

1800 685 682

Victorian Child Care

ASSISTANCE AVAILABLE: Food vouchers, material aid & bill support

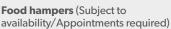
Monday – Friday: 9am – 5pm Eligibility: Aboriginal or Torres Strait Islander

9287 8800





Vittle Feast



- Monday Friday: 9am 5pm
- 2nd & 4th Sunday of each month at Spring St, Community Hall Lalor
- @ vittlefeastproject@gmail.com
- 0420 821 646

Emergency Relief Support Services

- Whittlesea Community Connections 571-583 High Street, Pacific Epping Plaza 3076
- Big Group Hug
 Unit 12/337 Settlement Road,
 Thomastown 3074
- Catholic Care 713 High Street, Epping 3076
- 4 Country Wide Community Missions 129 Narina Way, Epping 3076
- 5 Encompass Care Vic Bundoora 31-61 Mcleans Road, Bundoora 3083
- 6 Encompass Care Vic Mernda 70 Mernda Village Drive, Mernda 3754
- 7 Food Share 26 Forest Street, Whittlesea 3757

- 8 From Us 2 You 3 Louise Street, Lalor 3075
- 9 Hope Centre 5/17 Enterprise Drive, Bundoora 3083
- Whittlesea Community House 92A Church Street, Whittlesea 3757
- Salvation Army
 Corner Morang Drive & Fred Hollows Way,
 Mill Park 3082
- 12 The Shak 11 Morang Drive, Mill Park 3082
- Turbans 4 Australia 4/44 Mahoneys Road, Thomastown 3074
- Uniting Financial Counselling 188 McDonald's Road, Epping 3076
- 15 Vittle Feast
 1 Spring Street,
 Thomastown 3074

Shared Community Pantries:

- Creeds Farm 2 Snugburgh Way, Epping
- Jindi Family and Community Centre 48 Breadalbane Avenue, Mernda
- Kirrip Community Centre 135 De Rossi Blvd, Wollert
- Lalor Library 2A May Road, Lalor
- Mernda Village Activity Centre 70 Mernda Village Drive, Mernda
- Thomastown Library 52 Main Street, Thomastown
- Whittlesea Community Activity Centre 57 Laurel Street, Whittlesea
- Whittlesea Community House 92A Church Street, Whittlesea

Delivery and Home Visits:

Love Thy Neighbour
 Sikh Community Connections
 St Vincent De Paul

