

Youth Services in the City of Whittlesea

Education

Organisation	Program	Location	Main contact	Supports
Jesuit Social Services	Navigator	Brunswick	Jennifer Walters E: Jennifer.Walters@jss.org.au	-12-17 to re-engage with an education or training pathway, working intensively with young people, families and schools to overcome barriers -Long waitlists -Strict criteria
Prace	Reconnect	Preston	Adriana apugliese@prace.vic.edu.au	Prace works with a variety of young people 17+ I send a lot of referrals there, they are great, offering case management for employment and educations
Department of Education and Training	Manager Health, Wellbeing & Specialist Services Branch	Greensborough, (North Eastern Melbourne Area North-West Victoria Region)	Maryanne Panucci E:maryanne.panucci@education.vic.gov.au W: www.education.vic.gov.au	Extensive advocacy and support for young people in secondary and primary school
HWLLEN	Kim Stadtmiller		Executive Officer - Whittlesea E: kim.s@hwllen.com.au M: 0423 962 542 PH: (03) 9408 5499	Education and youth advocate within the region

Housing

Organisation	Program	Location	Main contact	Supports
Havehome Safe	IAP	Reservoir	Amanda Perry <Amanda.Perry@hhs.org.au>	IAP – negative youth response, not answering calls and delayed responses
Frontyard	IAP and case work	CBD	(03) 9977 0077	Friendly youth service although young people need to travel into the city
City of Whittlesea	Emergency Relief		https://www.mycommunitydirectory.com.au/Victoria/Whittlesea https://www.whittlesea.vic.gov.au/community-support/support-and-emergency-relief-services/	Finding a foodbank can be difficult I recommend using these directories

Mental health

Organisation	Program	Location	Main contact	Supports
Neami	Yflex	Shop MM1, Westfield Plenty Valley, 415 McDonalds Road, Mill Park VIC 3082	Emma Storen Service Manager-Yflex Pronouns: She/Her/Hers Neami National YFLEX Shop MM1, Westfield Plenty Valley, 415 McDonalds Rd, Mill Park VIC 3082 Ph 03 8691 5353 M 0434 256 322 F 03 9012 4594 Emma.Storen@neaminational.org.au	Intensive mental health case management
Headspace	Community Awareness & Engagement	Greensborough	Ursa Jensen Pronouns: she / her Team Leader Community Awareness & Engagement Days of work: Mon-Fri E ursa.jensen@mindaustralia.org.au T 03 9433 7200 headspace.org.au	Mental health support and referral
CAHMS	Crisis	Austin Hospital	https://www.austin.org.au/mental-lhealth/child-and-youth/ https://www.health.vic.gov.au/mental-health-services/child-and-adolescent-mental-health-services	Crisis mental health support

Beyond Blue	Going through a hard time.	Phone Online	Chat online https://www.beyondblue.org.au/support-service/chat	the Beyond Blue Support Service is available 24/7 for brief counselling. Most calls last around 20 minutes.
Kids Helpline	Kids Helpline is Australia's only free (even from a mobile), confidential 24/7 online and phone counselling service for young people aged 5 to 25.	Phone Online	1800 55 1800	Qualified counsellors at Kids Helpline are available via WebChat, phone or email anytime and for any reason.

Other youth services

Organisation	Program	Location	Main contact	Supports
YSAS	Youth support services	Suites 1 & 2, 306-308 Bell Street, Preston 3072	Candice Butler (she/her/hers) Team Leader - Youth Support Service (North) & Wilum Supported Accommodation Program T (03) 9471 4084 F (03) 9471 3961 M 0404 144 124	Intensive case management for at risk young people who may offend or do minor offences
City of Whittlesea	Baseline	Street Address: Shop MM1, Westfield Plenty Valley, 415 McDonalds Road, Mill Park Victoria 3082	9404 8800 Liz Wyndham Acting Unit Manager Youth Development T 03 9404 8803 M 0407 670 185 National Relay Service: 133 677 (ask for 9217 2170) https://www.whittlesea.vic.gov.au/youth E baseline@whittlesea.vic.gov.au	Baseline for Young People is a generalist youth service that runs youth programs. We have a number of programs online for young people aged 10 - 25 years old who live, go to school or have a connection to the Whittlesea area. We are very interested in adapting how we can now work with schools in lieu of the face to face programs we have previously run with students.
Innovation Youth Centre			https://www.iyc.org.au/ Paul Papadatos – Director paul.papadatos@iyc.org.au Bianca Nash – Manager Youth Support bianca.nash@iyc.org.au (03) 9041 7959	An organic service for young people and community, that creates positive measurable social change.

Schools and wellbeing teams

Main contact	School	Role	Contacts	Details
Tiffany Griffith	Epping Sec	Wellbeing officer	+61 3 9401 2599 ext. 110 E: tiffany.griffith@education.vic.gov.au	LGBTQI groups and referral forms to be sent
Tatiana Apenianski	Thomastown Secondary	Nurse	0477 746 396 E: Apenianski.Tatiana.T@edumail.vic.gov.au	Linking in with other wellbeing officers and support teams at TSC
Laz Zaekis	Lalor Secondary College	Wellbeing officers	Amanda.Dipasquantonio@education.vic.gov.au >	Support needs in the area, programs for online students
Kate Riley	South Morang and Bundoora	Senior Nurse	0408686917 E: Kate.Riley@education.vic.gov.au	
Elisa Keith	Whittlesea Secondary	Social worker	0416 287 385 Keith, Elise E <Elise.Keith@education.vic.gov.au>	Large wellbeing team Disengaged young people Will send through referral Highly recommended for working with alternative kids
Rosemarie Vella	Pavillion	Wellbeing officer	Rosemarie.Vella2@education.vic.gov.au	
Kate Clinton	Mill park secondary	College Pathways and Transitions leader	Clinton, Katherine J <Katherine.Clinton@education.vic.gov.au>	
Tam Howlett and Jacob	Lalor North Secondary	Wellbeing	McCrae, Jacob J Jacob.McCrae@education.vic.gov.au	

			Howlett, Tamara T <Tamara.Howlett@education.vic.gov.au>	
Vanessa Hutchinson	Melbourne Polytechnic	VCAL Koori coordinator	Vanessa Hutchinson Teacher Monday Tuesday Wednesday Thursday - on campus Friday - Working from home Koorie VCAL Foundation Epping Campus Melbourne Polytechnic Cooper St &, Dalton Rd, Epping VIC 3076 Ph: 0438 316 788 email: vanessahutchinson@melbournepolytechnic.edu.au	