

# How we can help

## Information and Referral

Staff and volunteers can help you access information and support to link into local services, community groups and activities.

## Casework Support

If you are going through hard times and need practical help and personal support we can help with things like:

- Accessing other services such as housing, health or counselling
- Support with family & relationship problems
- Letting you know your rights

## Legal Support

Free legal help with:

- Fines, debts, car accidents
- Family law issues
- Family violence
- Discrimination
- Immigration advice and assistance

## Support for New Arrivals

We support newly arrived migrants and refugees with:

- Finding work and learning English
- Getting help from other services
- Understanding life and systems in Australia

## Young People

Support for young people with school, family, the law etc.

- Individual help around any problem
- Homework support
- Social group activities and outings

## Community Transport

If you have trouble getting to health appointments, interviews, social groups and other important events – we have cars and buses to transport you.

## Volunteers

We help you find volunteering opportunities in our region to suit your skills and interests. We also provide training and information sessions to develop your skills and knowledge.



## Contact us:

### WCC Reception

PH (03) 9401 6666

### Legal Service

PH (03) 9401 6655

### Financial Assistance Program

PH (03) 9401 6644

### Community Transport

PH (03) 9401 6622

### Women in Work Mobile Childcare

PH (03) 9401 6633

### Mernda Community House

PH 0475 454 133

### Thomastown West Community Hub

PH 0473 019 831

### DriverEd: Driving school

PH 0476 237 785

## Opening hours:

Monday to Friday 9am – 5pm  
Some after hours services are available.

[whittleseacc.org.au](http://whittleseacc.org.au)

## Find us:

Shop 111, Pacific Epping  
Cnr. High & Cooper St,  
Epping VIC 3076

On the outside of Pacific Epping  
across the carpark from the  
petrol station on High St,  
close to the banks.

*Train:* Epping Station, Sth Morang  
Line and Walk 10 mins (600m) along  
Cooper St to High St.

*Buses to Pacific Epping:* 901, 569, 555, 556, 575, 577



[www.facebook.com/whittleseacommunityconnections](https://www.facebook.com/whittleseacommunityconnections)



Whittlesea  
Community  
Connections



[whittleseacc.org.au](http://whittleseacc.org.au)

# How you can help

## The Role Of Volunteer Mentors

Volunteer mentors are dedicated people from the community who supervise and mentor young people to learn to drive. Volunteer mentors are trained by VicRoads before participating in the program.

## Who can apply to become a volunteer mentor?

The Whittlesea L2P program is looking for people who:

- Have a full Victorian Drivers Licence
- Enjoy sharing skills and learning with other people
- Are able to commit to a minimum of 2 hours per week
- Can provide positive support and supervision to young people
- Current Police and Working with Children Check.

## Support and Training

- Mentors will receive extensive VicRoads training
- Ongoing support by program coordinator
- Fully insured program vehicle is provided
- Support from other mentors during our quarterly meeting.

## Benefits

- Make a positive difference to a young person's life, as well as yours
- Get to know your community better
- Gain satisfaction and fulfilment from giving back to the community.



# How we can help

## About TAC L2P

The TAC L2P program supports disadvantaged young people to develop their skills and confidence and improve their access to education, training and employment opportunities.

The program aims to help young people aged over 16 and under 23 years who do not have access to a suitable vehicle or a supervising driver, to gain the 120 hours of supervised learner driving experience required as part of the graduated licensing system in Victoria.

## Who is eligible

- Have a Victorian Learner Permit,
- Aged over 16 and under 23 years, and
- Living, working or studying within the City of Whittlesea and Kinglake and surrounds, and
- Don't have access to a suitable vehicle or adult to supervise your driving.

## Services we offer:

- At least 4 introductory professional lessons
- A maximum of 2 hours of supervised driving session every week
- On-going support from program coordinator
- Preparation for licence test.



## Contact

Whittlesea LGA:  
(03) 9401 6666 (Edmond)

Kinglake Ranges:  
0499 747 852 (Erwin)