

Welcome

Are you?

- Wanting to find out about your rights, options and how to access local services
- Unsure about where to go for help
- Overwhelmed or alone with a problem
- Worried about you or your families' situation
- Isolated and wanting to make connections
- Wanting to give back to the community and build your connections and skills
- Full of ideas about how our community could be better.

You are welcome to:

- Phone us
- Come to our office for help
- Ask for an appointment
- Talk about your needs
- Talk about the needs of your community
- Volunteer your time to support others
- Provide us with feedback.



Contact us:

Shop 111, Pacific Epping
Cnr. High & Cooper St, Epping VIC 3076

WCC Reception settlement service

PH (03) 9401 6666

Legal Service

PH (03) 9401 6655

Emergency Relief Service

PH (03) 9401 6644 (Monday 8:30am only)

Community Transport

PH (03) 9401 6622

Opening hours:

Monday to Friday 9am – 5pm
Some after hours services are available.

whittleseacc.org.au

Settlement services

Supporting newly arrived migrants and refugees make a positive start to life in Australia

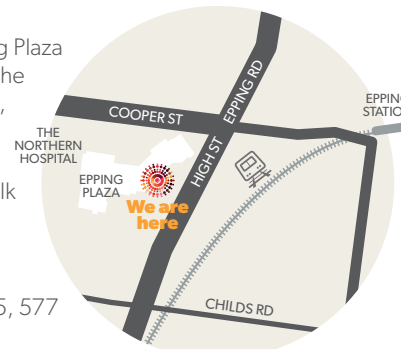
whittleseacc.org.au

Find us:

On the outside of Epping Plaza across the carpark from the petrol station on High St, close to the banks.

Train: Epping Station, Sth Morang Line and Walk 10 mins (600m) along Cooper St to High St.

Buses to Epping Plaza: 901, 569, 555, 556, 575, 577



www.facebook.com/whittleseacommunityconnections



Shop 111, Pacific Epping
571-583 High St, Epping VIC 3076

(03) 9401 6666



Our approach

- We welcome everyone in our community
- Our services are free
- We keep your information private
- We have bi-lingual workers and use interpreters
- We support your rights
- We stand independent from the government or any other organisation
- We support you to build hope and confidence.

Who we can help

Our settlement team can help migrants who have been in Australia for up to five years and are on permanent refugee or family visas and live in the City of Whittlesea or Nillumbik. If you are seeking asylum or have been in Australia longer than five years and would like support please get in touch as other WCC teams can help.



How we can help

One on one support

We can support you with issues like housing, bills, family problems, looking for work or study, problems with Centrelink, citizenship or the law.

Migration advice

We can give free and confidential migration advice including sponsoring family members living overseas.

Groups

Our groups meet weekly and provide information about living in Australia, English language support and practice, a chance to learn new skills, socialise and make connections with others. We have groups that are for men or women or men and women together. We have groups for Arabic speakers and for Farsi speakers and groups that include people from all backgrounds. We provide childcare and transport for people wanting to participate in the groups.

Young people

We help young people with issues like school, family, work or adjusting to life in Australia. We also run sports, arts, homework and holiday programs for young people and have a driving program to help young people obtain their 120hours practical experience.

Information sessions

We have regular information sessions about issues that are important to life in Australia like Centrelink, citizenship, housing and education.

Multicultural playgroup

We have a weekly playgroup for parents and young children at the Thomastown West Community Hub.

English language class

We partner with PRACE to deliver short accredited English language courses at the Thomastown West Community Hub

Information and Referral

Staff and volunteers can help you access information and support to link into local services, community groups and activities.

Financial support

If you are in a financial crisis and you can't cover your basic needs (bills, housing, food, transport etc) we can help with short-term financial assistance.

Legal Support

Free legal help with:

- Fines, debts, car accidents
- Family law issues
- Family violence
- Discrimination
- Immigration advice and assistance
- Other legal matters.

Community Transport

If you have trouble getting to health appointments, interviews, social groups and other important events – we have cars and buses to transport you.



Making a positive difference everyday

