

# Whittlesea Community connections

*Annual Report*  
2013-14



# About us

Whittlesea Community Connections (WCC) is a not-for-profit community based organisation in the municipality of Whittlesea. We provide a range of services and programs designed to increase community participation, build community connections and address disadvantage.

We have been a core Whittlesea agency for more than forty years, expanding our programs and services to meet the needs of our community. In the 2013/14 financial year around 28,269 people accessed our services.

**Our approach** is based on the philosophy that communities should guide their own development. We provide free, confidential, non-judgmental independent services that value self-determination and celebrate diversity.

**Our vision** is a Whittlesea in which people and agencies work together to make a positive difference to their community, ensuring everyone has equal access to the community's resources and services.

**Our mission** is to offer services and programs to address disadvantage in the community, and to promote community participation and involvement. We do this through a range of programs and services:

## Settlement Support Programs for Refugees and New Arrivals

Our settlement team provides a range of programs and services to support Whittlesea's newly arrived migrants and refugees in order to achieve a better quality of life, confidence, and a sense of connection to the wider community.

Settlement casework, funded by the Department of Social Services, provides intensive, proactive assistance, ensuring clients are supported holistically to overcome a range of barriers to effective re-settlement. We also provide a migration legal advice service.

Settlement youth services includes generalist casework, the DEWR funded Youth Connections program, (supporting young people at risk of early school leaving) and a range of holiday and group programs.

With financial support from The Victorian Multicultural Commission and the Ward-Ambler Foundation, our four learning support programs provide essential educational and homework support for newly arrived students each week.

A range of social support and groupwork programs provide opportunities for meaningful relationships to

develop over time, increasing confidence and greater sense of community inclusion amongst emerging communities.

Women in Work is a mobile childcare social enterprise. Funded by Pam Usher via the Australian Communities Foundation which trains and employs qualified local women from migrant and refugee backgrounds to deliver on-site childcare services.

Funded by Vic Roads, The L2P program assists disadvantaged young people to acquire 120 hours of driving practice in order to acquire their probationary license. Other road safety programs funded by the RACV focus on adult learner drivers.

Other community development activities help to address and identify settlement needs.

## Client Services

We provide a community information, support and referral service to connect our community to the people, services and organisations they need.

Through emergency relief and case management services, we provide financial and other support to those experiencing hardship. This includes our successful housing brokerage project which helps people access the private rental market through the provision of no-interest loans.

Whittlesea Connect Community Transport Service provides transport for disadvantaged Whittlesea residents who have trouble getting to health appointments, social groups and other important commitments.

Whittlesea Volunteer Resource Service connects individuals looking for volunteering opportunities with organisations seeking volunteers.

## Whittlesea Community Legal Service

Our legal team provides free legal information and casework to the Whittlesea community. Working to address the barriers that prevent people from accessing the justice system, the team also conducts community legal education and advocates for law reform.

The Whittlesea Culturally and Linguistically Diverse (CALD) Communities Family Violence Project brings together nine local, regional and state-wide services to support newly arrived migrants, refugees and asylum seekers to prevent and respond to family violence in Whittlesea.

28,269

client & community  
contacts



“ I got involved with WCC because I have been given much over the years by those who were mentors for me. Joining WCC is my way of saying “thank you” for this, and then returning such assistance. ”

John,  
L2P Program Mentor

“ To me, WCC means friendly staff and volunteers who go above and beyond to assist clients with their queries, support their needs and link them with other services. ”

Vanessa,  
Legal Service

the year  
at a  
glance



13,242  
VOLUNTEER

hours to the value of  
\$297,945

5,835  
community  
members  
involved in  
409  
group work  
activities



# Foreword

## Report from the President and Chief Executive Officer

Jemal Ahmet and Maureen Corrigan

We are pleased to introduce the forty-first Annual Report of Whittlesea Community Connections.

We were established in 1973 by the community for the community. Our mission then was to respond to the unmet needs for information and support of local people often ignored by agencies much more focused on the needs of the inner-city suburbs.

This heritage and these roots still inform and inspire our organisation to this very day. The residents of the City of Whittlesea - their aspirations, hopes, strengths and vulnerabilities - continue to frame our strategies, guide our work and focus our resources. From this, our organisation derives its strength. We draw on the incredible reservoir of community good-will for our work.

**During 2013/14 more than 300 volunteers contributed 13,242 hours of work (worth almost \$298,000) to WCC and their community. This, coupled with the dedication, resolve and skill of our paid staff, enabled us to achieve 28,269 client and community contacts in the year (approximately 550 contacts each week).**

This is a remarkable achievement for an organisation our size and goes some way to demonstrating the value-for-money we achieve on behalf of our government, philanthropic and community funders. As President and CEO and on behalf of the whole organisation we acknowledge and celebrate the achievements and contributions of all our volunteers and staff.

From a financial perspective, 2013/14 has seen a 20% growth in our revenues helping us to post our first annual income of over \$2m. Our expenses, naturally, increased too by a similar amount as the revenue was used to expand our work with the community. Pleasingly, and for the third financial year in a row, we have been able to post a surplus for the year and our total equity grew by just over 14% to \$256,689. Our strategy remains in the short-term to build financial reserves in order that we are able to prioritise and support new initiatives and meet the challenges of our growing community in the medium to long term. Fund-raising and self-generated income is a key part of this strategy and we were able to grow income from fund-raising by 9%. It was in this year that we finally achieved our fund-raising target for the purchase of a 25-seater mini-coach for our transport service and our thanks goes



to all those who assisted with money, sponsorship and time to ensure we reached our goal. Our settlement team were also heavily engaged in fund-raising activities to raise much needed funds for programs engaging new arrivals to Australia and our thanks goes to the team for their hard-work during the year.

Funding is only part of the equation in building and sustaining a successful organisation. Planning and visioning are also important and during the year we implemented a strategic planning process that culminated in the production of our 2014-18 Strategic Plan. Our board, external stakeholders, staff and volunteers all had an input into the process. Our strategic directions are forward looking and prioritise supporting a growing and rapidly changing population; improving the lives of people with entrenched disadvantage and strengthening our capacity to better serve our community. WCC's work will increasingly focus on early intervention and prevention and work through strengthened and new partnerships to expand our reach and impact. Our heartfelt thanks go to Alex Haynes who provided her expertise, knowledge and time on a pro-bono basis in the development of our strategic directions. Thanks to Alex, we have a clear road map for the years ahead.

A review of our Rules of Incorporation was also conducted and our 41st Annual General Meeting will be the first to be held under these new rules. Our up-dated constitution gives a clearer presentation of our values and purpose and outlines three categories of membership – active volunteer, individual (living, volunteering, working or studying in Whittlesea) and non-resident individual or agency. The growth of our membership and engagement with members are priorities for us in the 2014/15 financial year and we look forward to reporting a substantial growth in membership to you at our next annual general meeting.

WCC's work would not be possible without the hard work and dedication of our board of management. The focus on what is important for Whittlesea is a hallmark of the board's approach and the consistent and persistent support provided by each board member to the agency and its work underpins much of our success.

# Donor Snapshot

## Pam Usher, Women in Work Social Enterprise Donor

Five years ago business woman and philanthropist Pam Usher approached the Australian Communities Fund in search of opportunities to give back to the community. While there were many worthy projects, a handful appealed to Pam, and after meeting with Whittlesea Community Connections she committed to providing seed funding to establish WCC's Women in Work project (WiW).

WiW supports women from refugee and migrant backgrounds to complete accredited childcare qualifications, as well as the opportunity to gain employment through the WiW mobile childcare service. For Pam, the positive outcomes of the project are not limited to the childcare sector. 'The women gain a sense of fulfilment, confidence, language skills and broad employment benefits... And the social outcomes for the women are obvious.'

Despite initially signing on for 12 months of funding, Pam's relationship with the project is now entering its fifth year. Pam credits this to witnessing the real difference the project makes in the lives of women in Whittlesea. 'The project works with women who have limited opportunities because of language barriers or other disadvantages. By supporting them everyone gains because the women give back to the community in their own time.'

Unlike many donors, Pam takes a hands on approach to supporting the project, regularly meeting with the project coordinator, WCC CEO and the women themselves. This has helped Pam see benefits beyond what she originally thought the project would create.

“

I've learnt so much about the need for people to have others to interact with, and to support people to achieve this. Society needs to be able to socialise on a genuine level, and the opportunity to communicate with others is so important... The project has given women that as well as a sense of value.

”

In the future, Pam hopes to see the project expand the literacy and practical support it can offer participants. 'Things like how to interact in employment situations, time management skills and other transferable generalist skills.' She also hopes it can continue to increase its sustainability, building social enterprise opportunities so that the project can financially support elements of its work independently. 'Unfortunately projects like this wouldn't exist without philanthropic support but hopefully it can build so that to a certain degree it can get to a stage where it supports parts of itself.'



Pam Usher

# What we do

## Whittlesea Community Legal Service

Our legal team takes pride in grounding its approach and priorities on the needs and experiences of the local community and throughout 2013-14 legal advice and casework formed the backbone of the team's work. Day-time, evening and outreach appointments were all made available to ensure that our lawyers were accessible to as many in our community as resources allowed.

### Outreach

Over the past year, the outreach program has continued to build relationships with five locations in the City of Whittlesea: Mill Park Community House, Anglicare Victoria in Lalor, Laurimar Community Activity Centre in Doreen, Uniting Care Kildonan in Epping and Plenty Valley Community Health in Whittlesea.

Over 450 appointments were made available at outreach locations in the financial year 2013-2014. The outreach locations at Plenty Valley Community Health and Mill Park Community House demonstrate the greatest need with the highest number of cases open in these locations.

Based on assessed client need, we have now negotiated a new arrangement with Anglicare Victoria in Lalor to provide a monthly Community Legal Information session to female clients with casework appointments scheduled in the afternoon.

### The WCLS and Greensborough Family Relationship Centre Partnership (GFRC)

Our partnership with the GFRC ensures that local people have access to quality legal advice as they navigate through the dispute resolution process and we have consolidated both our relationship with the GFRC and the services provided there. Information sessions, advice, casework, and assistance during family mediation have been key aspects of the work undertaken and the demand for the services provided by this partnership continues to increase.



“

At WCC I am continually involved in helping and witnessing other people make a difference to the lives of many on all scales and through different avenues. My favourite WCC memory from this year is being able to sit in with Chris Ryan and watch how he engages with legal clients. The hands on experience was exciting and valuable.

”

Haylee,  
Legal Service Volunteer

“

If it wasn't for WCC I wouldn't have gained the confidence to enter the professional industry and gained skills necessary for the justice system. ”

Joylyn & Thao,  
Legal Service Volunteers

**1,431**

advices undertaken

**295**

files open as at 30 june 2014

**274**

night service clients

**1,929**

people assisted

**937**

CLE session attendees





## Whittlesea Community Legal Service

### Law Reform

We are currently affiliated with the Infringements Working Group of The Federation of Community Legal Centres and with a representative from WCLS attending meetings held at Justice Connect. This working group continues to lobby the Victorian Government to reform the complex Infringements system and introduce a more streamlined approach based largely on the much more workable New South Wales system. The Fines Reform Bill is currently before Parliament. Detailed submissions to the government from the Infringements Working Group, Justice Connect and Youth law have contributed to the formulation of this bill.

### Partnership with Victoria Legal Aid

Following the closure of the Preston office of Victoria Legal Aid in 2013, we have negotiated an agreement with Victoria Legal Aid to establish an Outreach Service at Whittlesea Community Connections. The outreach service comprises: Criminal, Family and Civil law services on a fortnightly basis.

### Partnership with Women's Legal Service

With our ever increasing number of family law clients, we have now moved to expand our family law service. In the very near future, we will commence a Duty Law service, in conjunction with the service already operated by Women's Legal Service at the Federal Circuit Court in the city.

### Community Legal Education

We have carried out extensive Community Legal Education sessions 2013-2014. We completed many Family Violence information sessions, particularly with local culturally and linguistically diverse (CALD) communities, as part of the Whittlesea CALD Communities Family Violence Project. Sessions were delivered to a range of community groups covering various topics including family law, wills information sessions and information sessions on the services of WCLS to NMIT students.

### Volunteers

The work of the WCLS depends heavily on the contribution of local people who volunteer their valuable time, skills and expertise to assist others in their community. Law students (and others) act as reception and in-take workers, assist as paralegals and undertake important legal research tasks that ensure we are able to deliver all of our legal services. We are also very fortunate to have an extensive group of experienced solicitors who volunteer on our weekly Monday Night Legal Service and thus provide an invaluable resource to the people of Whittlesea.

To all our volunteers we extend our thanks and appreciation.







### **Whittlesea CALD Communities Family Violence Project**

The Whittlesea Culturally and Linguistically Diverse (CALD) Communities Family Violence Project supports our local CALD communities to respond to and prevent family violence. In 2014 grants were distributed to six local women's groups to help increase the local connections of CALD women and family violence information sessions were delivered to over 200 Whittlesea residents, including community and religious leaders.

The project established an advisory group consisting of seven talented local women to help guide the project and progress is also being made towards running the first Arabic-speaking men's family violence group in the state in 2015. The project is working closely with women and men from our CALD communities to develop anti-family violence champions.

The Project brings together nine key agencies (WCC, City of Whittlesea, Whittlesea Community Futures, Salvation Army Crossroads, Kildonan UnitingCare, Berry Street Northern Family and Domestic Violence Service, Plenty Valley Community Health, InTouch Multicultural Centre Against Family Violence, and Victoria Police) and is coordinated by WCC Project Worker Claire.

“ I think the services rendered to the community by WCC is much more valuable than anyone could think of. Community is openly welcomed and embraced as a family. If it wasn't for WCC I wouldn't be volunteering in my professional field... They opened the doors for people like me who need to start somewhere. ”

Suibi,  
Legal Services Volunteer



# What we do

## Client Services

### Community Information Service

Our amazing front desk volunteers who are the face of WCC continue to assist community members with their enquiries by making direct referrals to local organisations or giving general information about services in the local community, helping people find their way around the local area with public transport timetables, booking clients in for appointments at WCC and supporting staff with administration and client support.

This year, our front desk team assisted with over 5,500 enquiries from the community. Thank you to all our community information volunteers for your dedication and hard work throughout the year.

### Whittlesea Volunteer Resource Service

This year the WVRS supported more than 45 organisations with volunteer recruitment and management. We now have over 50 organisations registered with the Volunteer Resource Service. A highlight for the service this year was working with local schools to develop a number of valuable volunteer roles including classroom support, grounds maintenance, book keeping and mural painting.

More than 290 people at the start of their volunteer journey attended our information sessions across the year to learn about their rights and responsibilities and hear from various local organisations about volunteer opportunities available to them.

More than 3,029 community members were supported with volunteering enquiries, including direct referrals to agencies for volunteer roles, training in first aid, food safety and computer classes.

### Emergency Relief

In 2013-14, with the help of our volunteer ER assessors, we distributed \$139,375 in ER funds through 1,711 assessments. Sadly we had to turn away over 3,000 community members who presented for ER assistance due to a shortfall in resources. WCC continues to maintain the Whittlesea ER calendar which provides community members with a list of local Emergency Relief providers.

\$13,809 was accessed through applications made to a number of discretionary funds including the Queens Fund, Walter and Eliza Hall Trust and the Ian and Nell Clarke Encouragement Fund. These funds enabled

us to further assist disadvantaged individuals and families with access to essential medical equipment, education expenses and whitegoods.

### Tax Help

This year 11 volunteers speaking 9 different community languages assisted over 370 people with information and support to complete their tax returns. Thank you to our dedicated volunteers.

### Housing Brokerage and Support Project

By providing a small no interest loan, we were able to assist 13 more clients enter the private rental market through our Housing Brokerage and Support Program this year. To date 6 clients have paid off their loan in full with another 2 also close to completing their repayments. All clients of the project to date are still in their rental properties.

Highlights for other clients of the project have been:

- Improved English (no longer needing an interpreter or assistance to complete basic forms)
- Improved self advocacy skills
- Linking clients into other programs for additional support where needed

We received a grant from the Besen Foundation to evaluate the Housing Brokerage and Support Project which is being carried out by Dr Sharon Parkinson from RMIT. We are confident that findings from the report will assist us in our efforts to increase resources so we can expand the project in order to continue building partnerships with local real estate agents and assist a greater number of community members to secure sustainable housing options.





**18,694**

client contacts



**9,360**

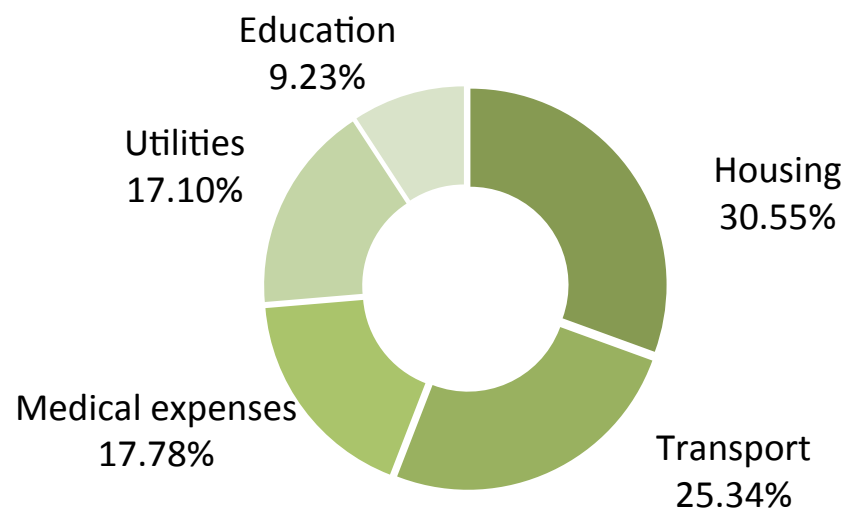
volunteer hours



**\$210,600**

value of volunteer contribution

#### Reasons for accessing Emergency Relief



“ I got involved in WCC because I wanted to do something positive for the world.... It helped to develop my confidence to the level I have. It's been a self-development journey for me. I also wouldn't have developed my community sector experience and knowledge if I never volunteered. I've gained so much. ”

David, Community Information Service Volunteer



## Client Services

### Community Transport

Our “Get Connect Plus a big bus” Fundraising campaign for a 24 seater bus was achieved in January this year. WCC purchased a 2011, 25 seat Fuso Rosa. This was achieved through strong community fundraising and a partnership with Whittlesea YMCA. Thank you to everyone who supported our fundraising efforts over the last 24 months.

With support from the City of Whittlesea, we were able to access additional HACC funding which secured a second position in the transport service. We now have around \$150,000 to deliver volunteer coordination and support in the community transport service and while this still leaves us with a shortfall in the cost of running the service each year, we have been able to secure the future of the Whittlesea Community Transport Service.

A major highlight for the year was becoming an accredited bus company, meaning we maintain high standard quality control systems, and are able to undertake fee for service transport work for other community organisations in the area. WCC is the only community transport service in the North of Melbourne that is an accredited bus company.

We also received \$20,000 from the Lord Mayors Charitable Trust to strengthen and grow our Connect Plus community enterprise. This year has seen a 40% increase in vehicle hires as well as a 200% increase in revenue from \$6,000 in 2012/13 to \$18,000 in 2013/14.

Funds raised from the enterprise make a contribution to the shortfall in running costs for our Community Transport Service. Thank you to all our community partners for supporting the service through your bookings and hires.

### Whittlesea International Women’s Day Awards

This year’s awards ceremony was held at Riverside Community Activity Centre in South Moran. 80 local residents attended our first dinner event where we heard some inspiring words from our guest speaker Pamela Curr from the ASRC. Two fabulous local women were recipients of this years award.

Congratulations to Deborah Patterson, Principal at Mill Park Heights Primary School, who was nominated for her contributions to the community outside of her work including president of YMCA, mentoring women in prison and running a breast cancer support group.

Heather Fairweather was the co-award recipient receiving her award for visiting the elderly in hospital and supporting people in remote areas and in other parts of the world.







**5,288**  
**trips**

**53,032**  
**kms**

**7,069**  
**passengers**

**3,389**  
**referrals**

### ART Connect

In 2013/2014 Art Connect had two successful exhibitions. The first showcased the work of Natasha Corrigan during Naidoc Week 2013. The quality of Natasha's work was extremely impressive and was well received by the community with nearly all paintings from the exhibition selling. Mr and Miss Naidoc Week helped open the exhibition, with Aunty Rieo Ellis giving the Welcome to Country.

The second exhibition was supported by two students from La Trobe University. Kayla Van der Weyde and Mary McPherson worked with a group of 9 local artists to exhibit their work under the banner 'I am, We Are'. Several pieces from this show also sold.

Around 280 people attended both shows which would not have been possible without our committed and passionate volunteers. Thank you to our committee who continue to ensure Art Connect provides local artists opportunity to display their talents.



“ I stay involved in WCC because it makes a difference. The staff and volunteers are passionate at upholding the human rights of this community. ”

Katriece,  
Social Work Placement Student

# What we do

## Settlement Services and Programs

The Settlement Team at WCC provide a comprehensive range of programs and services supporting Whittlesea's newly arrived migrants and refugees. A majority of our clients and service users are refugee/protection visa holders and a smaller number are from family visa streams.

### Settlement Grants Program

Emerging trends and issues for newly arrived refugees included:

- Housing access, affordability and difficulty maintaining tenancies;
- Financial impacts of rising utilities costs, negotiating with utilities companies, debt relief;
- Managing mental health issues, stress, depression, anxiety and coupled with poor physical health;
- Costs of pursuing education and training including school costs, tertiary fees and vocational education;
- Impacts of separation and family violence, assistance to access rights and options;
- Increased rate of disclosure of family violence by clients allowing us to offer greater assistance;
- Migration related issues, family reunion, confusion regarding many changes to migration law;
- Access to driving support/lessons, affordability;
- Lack of practical assistance to obtain work, lack of workplace experience;
- Asylum seekers ineligible for many essential

### Highlight of the year:

It was lovely to see the beaming faces of some of our clients who came in to introduce their partner and children. The families were able to reunify at last with the assistance of our migration support. They are now able to relax and settle properly knowing they are all safe and they can finally be together again.



### Challenge of the year

Seeing the transformation in people over time- once they have the help they need to overcome difficulties –to see them growth in confidence and capacity is heartening. For the people who have come through the offshore program, who had an opportunity receive support and assistance you can see that they are able to thrive, learn English, find work, settle. Those with immediate family here and permanent protection tend to do really well. For these people working towards settlement is achievable, worthwhile and even exciting.

Others suffer a great deal, and it can be very difficult working to help in a context that ends up demonising individuals. Those who have sought asylum onshore and have come through detention or community detention, have already been greatly damaged. Many have faced persecution, left their families and loved ones and risked their own lives to end-up in a state of uncertainty about their status and about the prospects of uniting ever again with loved ones. It is the prolonged uncertainty that takes the biggest toll. A toll that attacks the emotional and psychological resilience of the individual. Even after a permanent visa is granted these individuals and families remain anxious, stressed, scared for family members in danger overseas- their children and partners, if they are prevented from reuniting. It is almost impossible to successfully re-settle people whose immediate family remain at risk overseas in war zones and refugee camps.



537

newly arrived clients assisted with casework, referral and support

2,570

individual client contacts

273

group sessions delivered

4,139

participants in group sessions

2,368

referrals made to mainstream and specialist services

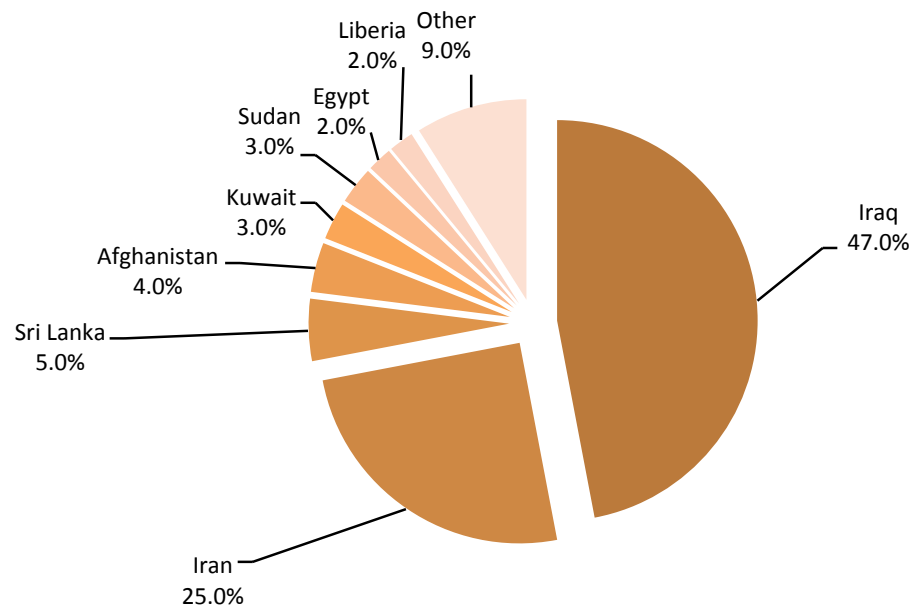
2,810

volunteer hours given

“

The Art Therapy program run by InTouch Multicultural Centre against Family Violence with the Arabic Speaking Women's Group was a fantastic success. The women shared their inner experiences through weaving and working with clay, addressing a range of issues including living in Australia, communication between generations, social isolation, motherhood and respectful relationships. They were so generous in being prepared to share their stories. The group allowed women to build trust, reflecting with wisdom on their own well-being and resilience.”

Dalal, Arabic Speaking Settlement Worker



Country of Birth  
Settlement Casework Clients 2013 -14

## Settlement Services and Programs

### Settlement Youth Programs

In 2013-14 young people engaged in our services to access support with a range of complex issues including homelessness, family breakdown, finding work, resettlement issues, disrupted education and difficulty engaging in the Australian school system.

#### Highlights:

- Helped establish a weekly soccer program through partnership with the Refugee Action Program (RAP)
- Ran Little Bugs bike education with 28 newly arrived students from Thomastown English Language School, ensuring participants had the confidence and skill to ride safely on our roads, many for the first time.
- Ran surf lifesaving lessons, a day trip to Sherbrook Forest and a BBQ and family games day during the school holidays

### Learning support programs

**940** Hours of tutoring by over 20 volunteers from Latrobe University, Australian Catholic University & WVRs

**80** students on average assisted per week

**4** homework support programs ran per week at Thomastown West P.S., Lalor Secondary and WCC

### Youth Connections

#### Highlights:

- Provided intensive individual support to 26 young people, mostly from newly arrived backgrounds as well as a kick boxing program
- Supported many young people to develop their personal skills and create a positive future
- Assisted young people address family conflict, homelessness, legal and financial issues and difficulty accessing culturally appropriate services and education and training options.

### Settlement Social Support Groups

#### Highlights

- Established a new Persian Speaking Women's Group with 15-20 participants now attending weekly meetings. Session included learning English, financial literacy, road safety, family violence, cooking and outings and the women are forming strong connections with one another.
- The Whittlesea Arabic Speaking Men's Group met on a weekly basis and has had steady membership with sessions including road safety, legal issues including infringements and fines and health and wellbeing.
- The Refugee Support Group grew with many newly arrived clients attending to practice English and obtain citizenship support with the support of dedicated volunteers. They are now meeting at our Thomastown West Community Hub.

### Community Development

#### Highlights

- Families Free from Violence Forum held in partnership with the Chaldean Church involving 110 participants, as part of the Whittlesea CALD Family Violence Project.
- The Whittlesea Career Pathways Employment Working Group, ran a highly successful 'What Employers Want Breakfast' with over 100 attendees involving a range of local service providers and employers, providing insight for newly arrived community members about what works best to find work in Australia.
- Distributed over 300 copies of The Harmony, our Arabic Newsletter each month, promoting available services, community events and discussing important aspects of modern Australian life.
- Whittlesea Multicultural Issues Network, met regularly to assist local service providers to address issues facing newly arrived migrant and refugee communities in the local area.





- Refugee Week Award winners Behrouz Harvasi, Mariam Hajiki and Arya Kasaei were recognized along with all nominees at a lively ceremony sponsored by the MFB, CFA, Victoria Police and the City of Whittlesea, for their outstanding contribution and the great passion they have to give back to the community.

## Road Safety Programs

### Achievements

62 young people were supported to gain driving practice in the L2P program

1,272 hours of volunteer mentoring provided to young people with no other access to driving support

90 additional hours of mentoring support provided to 10 newly arrived adult learners

68 hours of professional lessons provided to these learners

5 road safety info sessions delivered to Farsi, Arabic, Chinese, Macedonian and Vietnamese speakers.

23 NMIT students from newly arrived background participated in two week long Learners Programs

87% of course participants obtained their Learner's Permit

## Women in Work Social Enterprise

### Highlights:

698 hours of childcare provided

71 percent growth in bookings in last two years

23 women employed as childcare workers

15 programs and organisations provided with childcare, 6 of whom are new clients

11 new women assisted to undertake a Certificate III Children's Services

### Other achievements:

- Co-founded a successful multicultural playgroup at Thomastown West Primary School Community Hub
- Intensive casework support provided around family violence, legal issues, pregnancy and parenting, housing and financial stress, childcare, and personal skill development for existing course participants
- Enabled social connections, growth in confidence and self-reliance, skill development and a sense of connectedness to the local community amongst participating women.



**Whittlesea Community Connections Inc.**  
**Financial Statements for the year ended 30 June 2014**  
**Operating Statement for the Year Ended 30 June 2014**

Revenues	Notes	30 June 2014	30 June 2013
<b>Grants</b>	<b>1</b>	\$ 1,983,120	\$ 1,666,516
Interest		\$ 25,511	\$ 23,420
Fundraising		\$ 20,410	\$ 18,722
Other	<b>1A</b>	\$ 215,561	\$ 162,449
<b>Total Revenues</b>		<b>\$ 2,244,602</b>	<b>\$ 1,871,106</b>
<b>Expenses</b>	<b>2</b>	\$ 1,652,417	\$ 1,346,088
Employee and Labour related Costs		\$ 28,365	\$ 26,819
Telephone		\$ 3,282	\$ 2,623
Postage		\$ 7,992	\$ 8,025
Stationery		\$ 12,702	\$ 12,162
Rental - City of Whittlesea		\$ 867	\$ 909
Advertising		\$ 39,037	\$ 37,249
Accounting & Audit		\$ 50,579	\$ 46,174
Project Costs		\$ 6,258	\$ 13,556
Staff Training		\$ 1,688	\$ 2,066
Volunteer Training		\$ 4,177	\$ 5,652
Subscriptions & Memberships		\$ 2,509	\$ 2,007
Staff amenities		\$ 44	\$ 151
Bank Charges		\$ 39,897	\$ 41,752
Depreciation		\$ 139,375	\$ 130,116
Emergency Relief Community Support		\$ 5,000	\$ 6,000
ER Admin. Expenses	<b>12</b>	\$ 9,352	\$ 14,464
Printing and Photocopying		\$ 3,577	\$ 2,764
Legal Practising Certificate		\$ 1,601	\$ 1,385
Legal Library		\$ 13,886	\$ 12,780
Information Technology		\$ 15,000	\$ 75,770
Project Management Costs		\$ 86,303	\$ 38,295
Community Transport (leases, fuel and maintenance, insurance excess)	<b>4</b>	\$ 2,212,163	\$ 1,826,917
Other		\$ 44,189	\$ 44,189
<b>Total Expenses</b>		<b>\$ 32,439</b>	<b>\$ 44,189</b>
<b>Change in Net Assets resulting from Operations</b>		<b>\$ 586,909</b>	<b>\$ 533,230</b>
<b>Current Assets</b>	<b>5</b>	\$ 68,709	\$ 67,110
Cash	<b>6</b>	\$ 60	\$ 60
Receivables	<b>7</b>	\$ 655,676	\$ 600,407
Investment Shares in PCCU			
<b>Total Current Assets</b>		<b>\$ 106,456</b>	<b>\$ 65,990</b>
<b>Non-Current Assets</b>	<b>8</b>	\$ 762,134	\$ 666,391
Equipment			
<b>Total Assets</b>		<b>\$ 15,790</b>	<b>\$ 13,484</b>
<b>Current Liabilities</b>	<b>9</b>	\$ 4,695	\$ 623
Creditors		\$ 3,500	\$ 5,500
GST Liabilities & PAYG Liabilities		\$ 56,000	\$ 69,275
Payroll Liabilities (inc. Super)		\$ 184,984	\$ 171,787
Deposits for Future Services	<b>10</b>	\$ 264,369	\$ 260,870
Grants Received in Advance	<b>10A</b>		
Grants Carried Forward			
<b>Total Current Liabilities</b>		<b>\$ 240,476</b>	<b>\$ 181,270</b>
<b>Non Current liabilities</b>	<b>11</b>	\$ 505,445	\$ 442,140
Employee Entitlements			
<b>Total Liabilities</b>		<b>\$ 256,689</b>	<b>\$ 224,250</b>
<b>Net Assets</b>		<b>\$ 202,906</b>	<b>\$ 170,467</b>
<b>Equity-Accumulated surplus</b>		<b>\$ 53,784</b>	<b>\$ 126,277</b>
Balance at start of Financial Year		\$ 170,467	\$ 44,189
Add Change in Net Assets resulting from operations		\$ 32,439	\$ 170,467
Balance at the end of Financial Year		\$ 202,906	\$ 170,467
Building Fund Reserve		\$ 53,784	\$ 53,784
<b>Total Equity-Accumulated surplus</b>		<b>\$ 256,689</b>	<b>\$ 224,250</b>

**Notes to and Forming Part of the Financial Statements For the Year ended 30 June 2014**

1. Grants	30 June 2014	30 June 2013
<b>The Following Grants Received Funded</b>		
<b>Core Operations</b>		
SGP Employees & Programs-DJAC	\$ 389,984	\$ 303,192
<b>General WCC Employees &amp; Programs</b>		
City of Whittlesea (Main Grant)	\$ 268,073	\$ 262,279
City of Whittlesea (International Womens' day)	\$ 2,000	\$ 2,000
City of Whittlesea-Supported Playgroups	\$ 5,000	\$ -
City of Whittlesea - ArtConnect 111	\$ 4,985	\$ -
City of Whittlesea - Whittlesea Interagency Taskforce on Gambling	\$ 5,000	\$ -
City of Whittlesea-Cultural Bridges Community Action Group	\$ 1,000	\$ -
Scanlon Foundation	\$ 30,000	\$ 40,000
VINC (Refugee Week Grant)	\$ 9,600	\$ -
City of Whittlesea Refugee Week	\$ 3,000	\$ -
Women-in-Work Project (Australian Communities Foundation)	\$ 70,380	\$ 69,181
L2P Learner Driver Program	\$ 72,000	\$ 76,500
Youth Connections	\$ 62,508	\$ 57,431
Whittlesea Healthy Futures CALD Nutrition Program	\$ -	\$ 771
Shape Your Future Grant	\$ -	\$ 2,800
Shape Your Future Grant for Cultural Bridges Group	\$ -	\$ 2,500
Parks Victoria	\$ -	\$ 1,364
<b>Whittlesea Volunteer Resource Service</b>		
FAHCSIA VMP Grant	\$ 61,637	\$ 60,389
<b>Whittlesea Community Legal Service</b>		
Victoria Legal Aid-State Funds	\$ 411,081	\$ 336,803
Victoria Legal Aid -Commonwealth FRC Pilot	\$ 59,971	\$ 57,994
Victoria Legal Aid - Commonwealth Generalist	\$ 179,705	\$ 52,354
Victoria Legal Aid - FV Project Grant	\$ -	\$ 67,653
<b>Emergency Relief Program</b>		
FAHCSIA/Emergency Relief Grants	\$ 160,099	\$ 158,928
The Queens Fund	\$ 11,612	\$ 8,374
Other Philanthropic (Walter Eliza Hall Trust & The Ian & Nalleke Clark Fund)	\$ 1,894	\$ 1,085
Donations	\$ 3,421	\$ 4,667
<b>Housing Brokerage Project</b>		
Sydney Myer Fund	\$ -	\$ 10,000
Ian Potter Foundation	\$ -	\$ 34,000
The Jack Brockhoff Foundation	\$ -	\$ 12,000
Mercy Foundation	\$ -	\$ 2,500
<b>Whittlesea Connect Community Transport Grants</b>		
City of Whittlesea - HACC Volunteer Coordination	\$ 162,592	\$ -
Community Transport Donations Voluntary and Passengers	\$ 10,248	\$ 32,618
Northern Transport Links Grant	\$ 10,526	\$ 45,000
City of Whittlesea Grant for Purchase of mini-bus	\$ -	\$ 50,000
<b>Grants Brought Forward from Previous Financial Year</b>	\$ 171,787	\$ 83,942
<b>Unexpended Grants carried forward to next year</b>	\$ (184,984)	\$ (171,787)
<b>Total Grants</b>	<b>\$ 1,983,120</b>	<b>\$ 1,666,516</b>
<b>1A. Other Income</b>		
Community Directory	\$ 986	\$ 1,327
Community Bus Hire	\$ 22,697	\$ 12,053
Service Generated Income	\$ 76,186	\$ 85,081
Miscellaneous Income	\$ 6,772	\$ 9,719
ArtConnect 111 Sales	\$ 6,830	\$ -
Recoveries-Outreach	\$ 3,700	\$ 1,614
Other- Int. Women's Day Donations	\$ 2,345	\$ 900
Donations Received	\$ 10,686	\$ 6,998
VicRoads-Road Safety Project	\$ 25,730	\$ 9,970
Whittlesea Township CBI - Vehicle cost Recovery	\$ 11,963	\$ 18,247
Housing Brokerage Grants and Client Repayments	\$ 16,035	\$ 1,540
Project Management Fees	\$ 31,631	\$ 15,000
<b>Total</b>	<b>\$ 215,561</b>	<b>\$ 162,449</b>
<b>2. Employee &amp; Labour Related Costs</b>		
Salaries	\$ 1,411,485	\$ 1,165,521
Workrate	\$ 12,886	\$ 17,475
Superannuation	\$ 126,527	\$ 101,423
Travel Claims Reimbursed	\$ 9,593	\$ 7,537
Prov. For LSL AL Loading, Parental and SL	\$ 90,311	\$ 52,573
Recruitment costs	\$ 1,615	\$ 1,559
<b>Total</b>	<b>\$ 1,652,417</b>	<b>\$ 1,346,088</b>

	30 June 2014	30 June 2013
<b>4. Other Costs</b>		
Annual Return Fee/AGM	\$ 3,634	\$ 1,290
Insurance	\$ 3,451	\$ 2,628
Interpreting & Translations	\$ 4,819	\$ 7,070
Equipment Purchase	\$ 2,611	\$ 1,304
Room Hire	\$ 3,779	\$ -
Internet fees	\$ 831	\$ 667
Cleaning Services	\$ 495	\$ -
Volunteer Expenses	\$ 1,879	\$ 1,759
Meeting Expenses	\$ 1,744	\$ 1,293
Refurbishment/maintenance Costs	\$ 2,376	\$ -
Reference material	\$ 284	\$ 284
Fund-raising expenses	\$ 790	\$ 194
Catering	\$ 9,998	\$ 7,143
Sundry Expenses	\$ 9,660	\$ 1,880
Thomastown West Community Hub	\$ 96	\$ -
Police and Work with Children Checks	\$ 2,278	\$ 1,655
Driving Lessons/VicRoads Costs	\$ 10,482	\$ 6,157
Childcare	\$ 9,992	\$ 462
Housing Brokerage Client Loans	\$ 13,567	\$ 4,420
Unrecoverable debts Written off	\$ 3,489	\$ -
<b>Total</b>	<b>\$ 86,255</b>	<b>\$ 38,205</b>
<b>5. Cash</b>		
Westpac Bank - ER Account	\$ 2,785	\$ 2,300
CUA Cash Management Account	\$ 267,795	\$ 229,710
CUA Multi-Term Investment Account	\$ 209,514	\$ 200,588
Petty Cash	\$ 446	\$ 219
Bendigo Bank - Term Deposit	\$ 62,637	\$ 60,337
Westpac Fundraising/Donations Account	\$ 41,641	\$ 30,911
Westpac Housing Brokerage Account	\$ 2,090	\$ 9,167
<b>Total</b>	<b>\$ 586,909</b>	<b>\$ 533,230</b>
<b>6. Receivables</b>		
Pledges Receivable	\$ 65,854	\$ 60,767
City of Whittlesea-Rec.Service Fees	\$ -	\$ 3,489
Sundry Debtors	\$ 2,205	\$ 2,205
Deposits Paid	\$ 650	\$ 650
<b>Total</b>	<b>\$ 68,709</b>	<b>\$ 67,110</b>
<b>7. Investments</b>		
Shares in Credit Union Australia (CUA)	\$ 60	\$ 60
<b>8. Equipment</b>		
<b>Federation Room</b>		
Computer Systems	\$ -	\$ 35,853
Less: Accumulated Depreciation	\$ -	\$ (35,853)
<b>Net Value</b>	<b>\$ -</b>	<b>\$ -</b>
<b>Whittlesea Comm.Legal Service</b>		
At Cost b/f	\$ 30,380	\$ 30,380
Accumulated Depreciation	\$ (30,380)	\$ (30,284)
<b>Net Value</b>	<b>\$ -</b>	<b>\$ 96</b>
<b>Computers</b>		
At Cost	\$ 12,901	\$ 10,760
Accumulated Depreciation	\$ (10,362)	\$ (10,348)
<b>Net Value</b>	<b>\$ 2,539</b>	<b>\$ 412</b>
<b>General</b>		
At Cost b/f	\$ 29,040	\$ 29,040
Accumulated Depreciation	\$ (28,629)	\$ (25,136)
<b>Net Value</b>	<b>\$ 411</b>	<b>\$ 3,904</b>
<b>Motor Vehicles</b>		
At Cost	\$ 199,004	\$ 120,780
Accumulated Depreciation	\$ (95,500)	\$ (59,206)
<b>Net Value</b>	<b>\$ 103,504</b>	<b>\$ 61,574</b>
<b>Total Cost</b>	<b>\$ 271,325</b>	<b>\$ 226,812</b>
<b>Total Accumulated Depr.</b>	<b>\$ (160,859)</b>	<b>\$ (160,822)</b>
<b>TOTAL EQUIPMENT (NET VALUE)</b>	<b>\$ 106,456</b>	<b>\$ 65,990</b>

	30 June 2014	30 June 2013
<b>10. Grants Received in Advance</b>		
Victoria Legal Aid - FV Project (Men's behaviour Change)	\$ 1,000	\$ -
Homework Support Grant - Ward-Ambler Trust	\$ 15,000	\$ -
Supported Playgroups -Ward-Ambler Trust	\$ 8,000	\$ -
Scanlon Foundation - Family Violence Project 2013	\$ 30,000	\$ 30,000
City of Whittlesea - Men's Behaviour Change	\$ 2,000	\$ -
HACC Volunteer Coordination (CoW)	\$ -	\$ 10,000
HACC Service Set-up grant (CoW)	\$ -	\$ 18,749
WNTL - Health Connect Transport	\$ -	\$ 10,526
<b>Total</b>	<b>\$ 56,000</b>	<b>\$ 69,275</b>
<b>10A. Grants Carried Forward</b>		
The Jack Brockhoff Foundation	\$ -	\$ 9,149
Drive for Life Program	\$ 1,936	\$ 5,000
Victoria Legal Aid-Community Legal Service	\$ 78,761	\$ 5,289
Victoria Legal Aid-FV Project	\$ 11,340	\$ 67,653
Victoria Legal Aid-FRC Pilot	\$ -	\$ 380
VicRoads Road Safety Grant	\$ 3,278	\$ 5,264
City of Whittlesea - Cultural Bridges Project	\$ 1,403	\$ -
Women-In-Work-Project (ACF)	\$ 30,141	\$ 26,943
Scanlon Foundation-Ready to Work Project	\$ -	\$ 5,000
Various Donations - Refugee Week Awards	\$ 2,634	\$ -
Scanlon Foundation-FV Project - Phase 2	\$ 30,163	\$ 39,440
Youth Connections	\$ 984	\$ 7,670
ArtConnect 111	\$ 3,650	\$ -
Homework Support Programs	\$ 6,923	\$ -
Supported Playgroups	\$ 3,614	\$ -
Housing Brokerage Project	\$ 9,900	\$ -
Whittlesea Interagency Taskforce on Gambling	\$ 257	\$ -
<b>Total</b>	<b>\$ 184,984</b>	<b>\$ 171,787</b>
<b>11. Employee Entitlements</b>		
Long Service Leave	\$ 145,472	\$ 96,246
Sick Leave	\$ 43,340	\$ 38,524
Annual Leave	\$ 22,218	\$ 18,443
Parental Leave Provision	\$ 29,446	\$ 28,057
<b>Total</b>	<b>\$ 240,476</b>	<b>\$ 181,270</b>
<b>12. Emergency Relief</b>		
Emergency Aid	\$ 139,375	\$ 130,116
<b>Total</b>	<b>\$ 139,375</b>	<b>\$ 130,116</b>
<b>13. Community Legal Service (Consolidated Funds)</b>		
<b>Income</b>		
Victoria Legal Aid	\$ 412,852	\$ 404,456
Commonwealth	\$ 237,905	\$ 110,348
Interest Income	\$ 4,384	\$ 3,198
Service Generated Income	\$ 17,845	\$ 2,644
<b>Total</b>	<b>\$ 672,986</b>	<b>\$ 520,646</b>
<b>Expenditure</b>		
Salaries	\$ 505,242	\$ 349,246
Superannuation	\$ 46,830	\$ 31,242
Salary On Costs	\$ 35,680	\$ 17,709
Rent	\$ 6,044	\$ 4,713
Staff Training	\$ 1,788	\$ 1,860
Staff Recruitment	\$ -	\$ 542
Communications	\$ 16,457	\$ 13,614
Office Overheads	\$ 10,401	\$ 8,599
Insurance	\$ 500	\$ 462
Finance, Audit and Accounting fees	\$ 17,167	\$ 14,460
Library, Resources and Subscriptions	\$ 6,516	\$ 6,133
Travel	\$ 2,540	\$ 2,030
Programming and Planning	\$ 7,353	\$ 3,234
Family Violence, Rural Regional, Remote (RRR) and Homelessness Projects to be carried forward to 13/14	\$ -	\$ 67,653
SACS ERO extra for future years State to be carried forward to 13/14	\$ -	\$ 4,661
Depreciation	\$ 1,177	\$ 1,993
<b>Total</b>	<b>\$ 657,695</b>	<b>\$ 528,150</b>
<b>Surplus/(Deficit)</b>	<b>\$ 15,291</b>	<b>\$ (7,504)</b>

# **CASH FLOWS FROM OPERATING ACTIVITIES**

Receipts from Grants Donations and sundry charged

Interest Received

Other

Fundraising Income

Total

*Payments for employees and administrative expenses*

**Net Cash provided by operating activities**

## **CASH FLOWS FROM INVESTING ACTIVITIES**

Purchase of fixed assets

Net Cash provided by investing activities

Net Increase (Decrease) in cash held

Cash at beginning of financial year

Cash at end of financial year

## **NOTES TO STATEMENT OF CASH FLOWS**

(a) Reconciliation of cash

Cash at bank and in hand

## **(b) Reconciliation of net cash provided by operating activities to operating surplus**

Operating surplus

Non-cash flows in operating activities

Depreciation

Provision for Annual Leave Loading/Sick

Leave/Long Service Leave

Changes in assets and liabilities

Decrease/(Increase) in receivables

Increase/(Decrease) in creditors and provisions

Net Cash outflow from purchase of plant and equipment

**Net cash provided by operating activities**

Cash at beginning of Financial Year

Cash at end of Financial Year

Increase in Cash during year

30 June 2014

\$	1,963,788	\$	1,710,986
\$	25,511	\$	23,420
\$	215,561	\$	162,449
\$	20,410	\$	18,722
\$	2,225,270	\$	1,915,576
\$	(2,171,591)	\$	(1,760,635)
\$	<b>53,679</b>	\$	<b>154,741</b>

\$	-	\$	-
\$	-	\$	-

\$	53,679	\$	154,741
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\$	533,230	\$	378,489
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\$	<b>586,909</b>	\$	<b>533,230</b>
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\$	<b>586,909</b>	\$	<b>533,230</b>
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\$	32,439	\$	44,189
\$	39,897	\$	41,752
\$	59,206	\$	34,318

\$	(1,599)	\$	(28,459)
\$	4,099	\$	109,866
\$	(80,365)	\$	(46,925)
\$	<b>53,679</b>	\$	<b>154,741</b>

\$	533,230	\$	378,489
\$	586,909	\$	533,230
\$	<b>53,679</b>	\$	<b>154,741</b>

30 June 2013

\$	1,963,788	\$	1,710,986
\$	25,511	\$	23,420
\$	215,561	\$	162,449
\$	20,410	\$	18,722
\$	2,225,270	\$	1,915,576
\$	(2,171,591)	\$	(1,760,635)
\$	<b>53,679</b>	\$	<b>154,741</b>

\$	-	\$	-
\$	-	\$	-

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\$	533,230	\$	378,489
\$	586,909	\$	533,230
\$	<b>53,679</b>	\$	<b>154,741</b>

## **Notes to and Forming Part of the Financial Statements For the Year Ended 30 June 2014**

### **Summary of Significant Accounting Policies**

a) Basis of Accounting: The financial statements are a general purpose financial report which has been prepared in accordance with Australian Accounting Standards. The Financial Statements have been prepared on the basis of historical costs. b) Reporting Entity: The results in this financial report includes all funds over which Whitehouse Community Connections Inc. controls resources to carry out its functions. Whitehouse Community Connections Inc. is a not-for-profit incorporated association and public benefit entity. The reporting entity includes the Whitehouse Community Legal Services, Volunteer Resource Service, Community Development and Education workers, Solicitors and Office Coordinator. The primary source of funding is government grants. The entity is incorporated under the Incorporation Act 1981, with a Management Committee responsible for governance. c) Taxation: The Agency is an Income Tax Exempt organisation endorsed as a Deductible Gift Recipient and Public Benevolent Institution. d) Equipment: Acquisition of assets are initially recorded at cost. The entity adopts a threshold of \$1,000 when recognising equipment. e) Investments: All other entitlements which are expected to be paid or settled within 12 months of balance date are accrued at nominal amounts calculated on the basis of current wage and salary rates, inclusive of associated on-costs. Liabilities for other employee entitlements which are not expected to be paid or settled within 12 months of balance date, are calculated as per Australian Accounting Standard AASB07 Accounting of Employee Entitlements. The liabilities are calculated at the present value of the expected future payments to be made in respect of services provided by employees up to balance date. In assessing future payments, regard is given to experience. g) Superannuation: The Superannuation expense for the reporting period is the amount of the statutory superannuation contributions payable to the Whitehouse Community Connections Superannuation Fund. h) Cash: Cash and cash equivalents are defined as cash on hand and are subject to an insignificant risk of change in value which are used in the cash management function on a day to day basis. i) Grants: Grants are recognised as revenues when the entity obtains control over assets. Outstanding grants over which the entity has control are recognised as receivables and recorded at nominal amounts. j) Creditors: These amounts represent unpaid liabilities for goods received and services provided to the entity prior to the end of the reporting period. These amounts are unsecured and are normally settled within 7 days. k) Comparative information: Comparative information, where necessary, has been reclassified to comply with the 30 June 2013 financial statement presentation.



**PAG Accounting**

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## **INDEPENDENT AUDIT REPORT** **TO THE COMMITTEE OF MANAGEMENT** **WHITEHOUSE COMMUNITY CONNECTIONS INC.**

### *Report on the financial report*

We have audited the financial statements of Whitehouse Community Connections Inc. which comprises the statement of financial position as at 30 June 2014, and the statement of comprehensive income for the year then ended, statement of changes in equity / statement of recognised income and expenses and cash flow statement for the year then ended, notes comprising a summary of significant accounting policies and other explanatory information and the committee's assertion statement.

### *The Committee of Management's responsibility for the financial report*

The Committee of Management of Whitehouse Community Connections Inc. is responsible for the preparation of the financial report, and have determined that the basis of preparation described in notes to the financial report is appropriate to meet the requirements of the Associations Incorporation Act and the needs of the members. The responsibility also includes such internal control as the Committee of Management determine is necessary to enable the preparation of a financial report that is free from material misstatement, whether due to fraud or error.

### *Auditors responsibility*

Our responsibility is to express an opinion on the financial report based on our audit. We have conducted our audit in accordance with Australian auditing standards. These auditing standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance that the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial report that presents fairly in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of the accounting policies used and the reasonableness of accounting estimates made by those charged with governance, as well as evaluating the overall presentation of the financial report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.



Quality verified by  
 a rigorous approval  
 system administered  
 by Chartered Accountants  
 Australia



### *Independence*

In conducting our audit, we have complied with the independence requirements of the Australian professional accounting bodies.

### *Electronic publication of the audited financial report*

It is our understanding that Whittlesea Community Connections Inc. intends to electronically present the audited financial report and the auditor's report on its internet website. Responsibility for the electronic presentation of the financial report on Whittlesea Community Connections Inc. website is that of those charged with governance of Whittlesea Community Connections Inc. The security and controls over information on the website should be addressed by Whittlesea Community Connections Inc. to maintain the integrity of the data presented. The examination of the controls over the electronic presentation of audited financial reports on Whittlesea Community Connections Inc. website is beyond the scope of the audit of the financial report.

### *Opinion*

In our opinion the financial report of Whittlesea Community Connections Inc. presents fairly in all material respects, the financial position of Whittlesea Community Connections Inc as at 30 June 2014 and of its financial performance and its cash flows for the year then ended on that date and complies with Australian accounting standards.



Brian J. Egan CPA  
PAC Accounting, a division of Plan Act Group Pty Ltd

Dated this 21<sup>st</sup> day of DECEMBER 2014



# Our team

## Committee of Management

Maureen Corrigan OAM	President	Electorate Officer Richard Wynne M; Associate Diploma SACS; Certificate IV – TAE; Certificate IV - Community Service Management; Driving Instructor; Director Board Member Northern Health Foundation; Chair Northern Health Corporate Fundraising Committee; International Women's Day Convenor (Whittlesea Community Connections); Director Maursz Consulting Pty Ltd.
Greg Godfrey	Treasurer	Dip. Financial Planning; Financial Information Services Officer - Centrelink
Martin Booth	V. President/Public Officer	BBSoc (Psychology, La Trobe University); Certificate IV in Training and Assessment; Volunteer with WCC since 2007 as Community Information Worker.
Sam Alessi	Official City of Whittlesea Representative	BA, BEd, Dip. Teach; Grad. Dip. Computing; City of Whittlesea Councillor from 1997; Mayor of City of Whittlesea 1997/8, 2000/01 and 2004/05; Teacher; Board Member-Yarra Plenty Regional Library Service
Rolf Peake	Secretary	Volunteer at WCC-Information Worker; Treasurer, Lalor Living & Learning Centre Committee of Management; CoW Cultural Bridges working group Member
Sebastian (Dinny) Jaonis	Ordinary Member	BCom (economics); Dip Ed; Bachelor of Commerce and Diploma in Education (The University of Melbourne ), volunteer at WCC as Community Information Worker, front desk reception, emergency relief assessor, member of Partnership on Volunteering and Community Engagement
Raziye Baftiyar	Ordinary Member	Bachelor of Social Work; Volunteer and Social Worker
Owen Waldie	Ordinary Member	Volunteer at WCC as Bus Driver for the Arabic Speaking Women's Group and the Community Transport Service.
Nessie Sayar	Ordinary Member	Community Services Work Cert IV; ER assessor and Community Transport Service Driver; Vice President-Whittlesea Turkish Cypriot Women's Group; Public Officer-Women Matter 2 Network; Treasurer-Whittlesea Multicultural Communities Council. CFA 'Peer Educator' Home Fire Safety. Secretary Cultural Bridges Community Action Group Ordinary Member of Aurora Community Association.
Stephen Lewis	Co-opted Member	Diploma of Vocational Education and Training Sheet metal Worker first class CoM Inner Northern Local Learning and Employment Network General Manager APlus Apprentice + Trainee Services Member of IntoWork Australia Leadership Team. Bus Safety Accreditation
Christine Lewis	Volunteer Representative	Volunteer in the Visitor Information Centre in Seymour. Emergency Relief Assessor
Ashleigh Trimmer	Volunteer Representative	Night Service Coordinator and Volunteer Paralegal with Legal Service; Bachelor of Arts; Currently studying a Juris Doctor.

## Staff

Jemal Ahmet  
Caterina Angelis  
Edmond Babatunde  
Georgianna Brooks

Sam Charlesworth  
Deepty Cusima  
Rani Flory  
Tanya Francis  
Peta Fualau  
Vanessa Galea  
Sarah Haintz  
Chris Howse  
Despina Kourois  
Sudha Kuganesan  
Kim Lai  
Jonathan Lee  
Luaipou Leuga

Stephen Lewis  
Ann Lightowler  
Lily Lim  
Haseeb Mian  
Grozda Nedeljkovic  
Michelle Newton  
Kate O'Sullivan  
Carmela Raudino  
Ben Rodgers  
Chris Ryan  
Brad Sanders  
Dalal Sleiman  
Claire Varley  
Jane Yang

## Casual Employees

Fawzia Abukalam  
Jiyar Arif  
Noosha Behshad  
Jagjeet Bindra  
Hanaa Bottroos  
Alphonsine Dusabe  
Sarath Gamlath  
Lina Ida  
Krishantimala Joseph  
Meenakshi Kataria  
Nagwa Kori  
Rachel Kori  
Nazar Kunda  
Howid Madir  
Gemila Nur  
Nick Parisi  
Manel Rouma  
Nafiso Said  
Nadarajah Sribalachandran  
Nertila Stergu  
Sherien Tadros  
Rosa Vasseghi  
David Whelan

CEO  
Emergency Relief Coordinator & Case Manager  
Driving Program Coordinator  
Acting Community Transport Coordinator (From July 2013)  
Community Transport Worker (From Dec 2013)  
Women in Work Community Enterprise Worker  
Community Information & Resource Worker- Maternity Leave (From Nov 2013)  
Community Lawyer/Project Worker  
Community Outreach Lawyer (From Oct 2013)  
Team Leader Client Services-On Maternity Leave (From Jan 2013)  
Coordinator of Volunteers & Administration of Legal Service  
Youth Worker (New Arrivals) (From Dec 2013)  
Principal Solicitor  
Graduate Community Lawyer (From Jan 2014)  
Youth Connections Worker  
Office Coordinator  
Community Lawyer  
Community Transport Worker (From Oct 2013)  
Community Information & Resource Worker (From Jan 2014)  
Community Transport Coordinator (To July 2013)  
Community Lawyer  
Youth Worker (New Arrivals) (To June 14)  
Graduate Community Lawyer (From Jan 2014)  
Settlement Support Worker & Migration Advisor  
Settlement Services Caseworker  
Team Leader Settlement Programs-On Maternity Leave (From July 2013)  
Settlement Services-Emerging Communities Caseworker (From Aug 2013)  
Acting Team Leader Client Services (From Jan 2013)  
Community Lawyer  
Community Transport Coordinator (From Dec 2013)  
Settlement Support Worker (Arabic Speaking Communities)  
CALD Communities Family Violence Project Worker (From Aug 2013)  
Volunteer Resource & Training Worker

Women in Work Child Care Worker  
Women in Work Child Care Worker  
Learning Support Program Tutor  
Women in Work Child Care Worker  
Women in Work Child Care Worker  
Women in Work Child Care Worker  
Community Transport and Settlement Services Locum Worker (To Sept 2013)  
Women in Work Child Care Worker  
Women in Work Child Care Worker  
Women in Work Child Care Worker  
Women in Work Child Care Worker  
Arabic Men's Group Facilitator  
Women in Work Child Care Worker  
Women in Work Child Care Worker  
Connect Plus Driver (Community Transport Service)  
Women in Work Child Care Worker  
Women in Work Child Care Worker  
Account Clerk  
Women in Work Child Care Worker  
Arabic Women's Group  
Settlement Services Worker (To July 2013)  
Road Safety Support Worker



## Our team

### Volunteers

Abdo, Souliman	Legal Service	Dalli, Leonard,	Community Transport Service
Abdul, Farrah	Legal Service	Dameshghi, Elnara	Persian Speaking Women's Group
Abondio, Rhiannon	Legal Service	Dandusevski, Rade (Ray),	Community Transport Service
Adams, Graeme,	Community Transport Service	Dang, Thao	Legal Service
Adley, Amity	Learning Support Program	Daniel, Angela	Legal Service
Ahilaeswaran, Abarna	Tax help	Daricili, Belinda	Legal Service
Allen, James	Legal Service	Dasanayaka, Chamila	Accounts, Community Information,
Allen, Simone	Legal Service		Tax Help
Alogandu, Basel	Community Fundraising	Date, Amruta	Community Information
Amirhamzah, Halim,	Community Transport Service	Davidson, Colin,	Community Transport Service
Anderson, Nicole	Tax help	Delaney, Jennifer,	Community Transport Service
Antonetti, Emma	Refugee Support Group	Delaney, Neil,	Community Transport Service
Apollino, Damien	Legal Service	Dellios, Paul	Legal Service
Arabatzis, Perri	Legal Service	Dhanapala, Sulaika	Legal Service
Arnold, John,	Community Transport Service	Di Nunzio, Sylvia	Administration
Arnold, Rhonda,	Community Transport Service	Dib, Alia	Legal Service
Assaf, Jacklyn	Legal Service	Diedericks, Rifqa	Legal Service
Ayash, Issa	Legal Service	Dimario, Luke	Learning Support Program
Azfar, Amanat	Road Safety	Dobby, Lynne	Persian Speaking Women's Group
Balmaceda, Keiran	Learning Support Program	Donec, Michael	Federation Room
Bandari Vali, Feresteh	Persian Speaking Women's Group	Duncan, Suzi	Art Connect
Bastian, Asna	Arabic Speaking Women's Group	Durovska, Elena	Legal Service
Battaglia, Tina	Road Safety	Dykes, Norman	Road Safety,
Beiers, Angela	Community Fundraising		Community Transport Service
Beiers, Julie	Community Fundraising	Faulkes, Michael	Legal Service
Bell, Stephen	Learning Support Program	Ferrantino, Rebecca	Community Fundraising
Bevilaqua, David	Community Information	Ferweda, John	Road Safety
Bianco, Santo,	Community Transport Service	Fletcher, Gail	Persian Speaking Women's Group
Bithell, Cathy,	Community Transport Service	Flores Diaz, Gloria	Learning Support Program
Blackburn, Sonja,	Community Information,	Folk, Natasha	Legal Service
	Transport Service	Francis, Tanya	Legal Service
Booth, Martin	Community Information	Franklin, Judy	Road Safety
Cairns, Chris	Community Information	Franklin, Melanie	Community Fundraising
Cairns, Chris	Community Information,	Fuao, Jasmine	Legal Service
	Transport Service	Gagano-Reedy, Lena	Community Information
Cam, Diana	Legal Service	Galbraith, Jennifer	Road Safety
Carrolyn, Treby	Road Safety	Gallert, Evan	Refugee Support Group
Caruana, Monica	Arabic Speaking Women's Group	Georgiadis, Sylvia	Legal Service
Celik, Havva	Legal Service	Ghanim, Sama	Learning Support Program
Cetinkaya, Bekir	Legal Service	Ghasimzadeh, Saeed	Settlement Program, Road Safety
Challenger, Dorothy,	Community Transport Service	Ghazi, Hassan,	Community Transport Service
Chelikkattil, Bindu	Legal Service	Gheybi, Nadia	Legal Service
Chen, Yanwei	Legal Service	Giannarelli, Amanda	Emergency Relief
Chiu, Catherine	Community Fundraising	Giannarelli, Olivia	Community Fundraising
Ciufetelli, Dino	Community Information	Godsall, Syd	Community Transport Service
Clear, Denis,	Community Transport Service	Goldbergs, Andrew,	Community Transport Service
Consiglio, Luisa	Legal Service	Gordon, David	Road Safety
Conti, Adam	Legal Service	Goulding, Maureen	Art Connect
Cooper-Maclean, Haylee	Legal Service	Grace, Julie	Volunteer Resource Service
Crawford, Robyn	Community Information	Grassie, Jeremy,	Community Transport Service
Craze, Daryl,	Community Transport Service	Grech, Christine	Community Information
Cronin, Sallee-Anne	Legal Service	Griffin, Josephine	Road Safety
Cupitri, Linda	Community Information	Grivicic, Suzana	Legal Service
Cvetkovski, Saso	Community Information	Gunasinghe, Isharaka	Learning Support Program
Cvetkovski, Sasha	Road Safety	Gupta, Parul	Legal Service
D'Angelo, Jannette	Community Fundraising	Hang, Kerya	Tax help
D'Rozario, Stephanie	Legal Service	Hannah, Gemma	Legal Service
D'Souza, Tanya	Legal Service	Hansen, Maiken	Legal Service



Harvasi, Behrouz	Settlement Program	Leamon, Andrew	Learning Support Program
Hauser, Nina	Legal Service	Lee, Emma Thu	Tax help
Hawkins, Gary	Road Safety	Leech, Emma	Legal Service
Haydar, Nesrin	Legal Service	Leek, Peter,	Community Transport Service
Helgesen, Carl,	Community Transport Service	Lewis, Christine,	Emergency Relief
Hill, Christina	Legal Service	Lewis, Joan	Settlement Program, Women in Work
Hoang, Phi	Learning Support Program	Lewis, Stephen	Volunteer Resource Service
Hoang Luong, Kim	Learning Support Program		Community Fundraising
Hosseini, Elham	Persian Speaking Women's Group	Little, Michael	Road Safety
Howell, Steven,	Community Transport Service	Lotfi, Farzaneh	Persian Speaking Women's Group
Hudson, Nicole	Learning Support Program	Lynn, Dobby	Community Fundraising
Hudson, Peter	Road Safety	Macali, Brittany	Legal Service
Hutchinson, Bob,	Community Transport Service	Mahachi, Rufaro	Legal Service
Huynh, Nathalie	Learning Support Program	Maher, Ann	Learning Support Program
Huynh, Cecile	Legal Service	Main, Barry,	Community Transport Service
Iacobucci, Gianna	Learning Support Program	Main, Margaret,	Community Transport Service
Izev, Daniel	Legal Service	Majeed, Ali	Legal Service
Jacobs, Brad	Road Safety	Malavisi, Italo	Community Information
Jaconis, Dinny	Community Information,	Mann, Mark	Community Fundraising
	Emergency Relief	Marcus, Sarah	Legal Service
Jayasinghe, Praveena	Legal Service	Markidis, Dee	Legal Service
Jeyakandan, Keerthana	Legal Service	Mardikis, Yianni	Community Fundraising
Jiang, David	Volunteer Resource Service	Maroki, Ritaa	Legal Service
Jahal, Raminder	Legal Service	Marshall, Kylie	Community Fundraising
Johnston, Priya	Community Information	Martin, Briana	Legal Service
Jones, Michaela	Community Information	Matta, Saisreekruta	Community Fundraising
Jordan, Marion	Community Transport Service,	Matta, Sneeavalli	Community Fundraising
	Community Fundraising	McDonald, Andrew	Refugee Support Group
Joyce, Hester	Art Connect	McDonald, Jan	Refugee Support Group
Juatan, Edgardo (Eddie)	Learning Support Program	Meyers, Kimberley	Learning Support Program
Kankanige, Nadisa	Legal Service	Mian, Haseeb	Legal Service
Karunakaran, Joylyn	Legal Service	Micallef, Fran	Community Fundraising
Katara, Meenakshi	Community Fundraising	Milevski, Belinda	Community Fundraising
Kaur, Jiwanjit	Community Information	Mira, Victoria,	Community Transport Service
Kaur, Rosie	Legal Service	Mohamud, Bashir	Community Information
Kaur, Sukhpreet	Legal Service	Monaghan, Charlotte	Legal Service
Kazich, Tina	Learning Support Program	Moran, Shaun	Legal Service
Khajavee, Rahmatulla	Road Safety	Morton, Teagan	Legal Service
Khanna, Devesh	Legal Service	Murgano, Peter,	Community Transport Service
Khastigir, Ipshita	Community Information	Murray, Peter,	Community Transport Service
Khodeda, Hezna	Arabic Speaking Women's Group	Muthiah, Manohar,	Community Information
Kholer, Wilhelmina	Legal Service	Nanyle, Rebecca	Volunteer Resource Service
Khuu, Charles	Legal Service	Nelson, Lorraine	Art Connect
Kitteringham, Gloria	Community Information,	Newland, Stuart	Road Safety
	Transport Service	Newport, Colin,	Community Transport Service
Koohimirzahassanloo, Siab	Road Safety	Nguyen, Christopher	Learning Support Program
Kosumo, Giatwan	Learning Support Program	Nishar, Shazia	Legal Service
Kouros, Despina	Legal Service	Notarianni, Sarah	Legal Service
Krionas, Louise	Community Fundraising	Nyikang, Amani	Legal Service
Kumar, Rakesh	Tax help	Nzouakeu Njako, Nathalie	Community Information
Kumarasena, Anoma	Legal Service	O'Meara, David	Legal Service
Kupper, Henry,	Community Transport Service	O'Callaghan, Murray	Community Transport Service
Lai, Rosanna	Legal Service	Orhan, Yasin	Federation Room
Lai, Valerie	Legal Service	Ozmanian, Tosen	Community Fundraising
Lai, Austin	Volunteer Resource Service	Ozougwu, Gloria	Legal Service
Laskaris, Angela	Community Information	Palmer, David,	Community Transport Service
Le, Jenny	Community Fundraising	Parisi, Nick,	Community Transport Service
Le, Phuong	Legal Service	Parry, Julie,	Community Transport Service

## Volunteers cont.

Pavlovski, Igor  
 Pedersen, Nathan,  
 Perera, Anne  
 Perera, Danushka  
 Petrucelle, Madeleine,  
 Pfanner, Craig  
 Pfefferle, Siggie  
 Phan, Cindy  
 Phillips, Duncan,  
 Polley, Kenneth,  
 Pollock, Michael  
 Popov, Vladimir  
 Popovksa, Daniela  
 Potenza, Natalie  
 Prendergast, Trevor,  
 Priovos, Anna Lee,  
 Radford, June  
 Rafiq, Randa  
 Ragozzino, Christopher  
 Ramirez, Sarah  
 Randra, Thomas  
 Rangi, Abhimanyu  
 Ratnayake, Subhashini  
 Reid, Carl  
 Rivera Ramirez, William  
 Roberts, Alan

Roberts, Carol

Roberts, Michelle

Rouma, Manel  
 Rouma, Zeinab  
 Roussel, Alex  
 Russamee, Nappatt  
 Saban, Nermin  
 Said, Nafiso  
 Sakarombe, Natallie  
 Saleh, Michael  
 Sarenac, Jelena  
 Sayar, Nessie  
 Schade, Barbara  
 Scokley, Alex,  
 Sehgal, Sonali  
 Seidler, Ruth  
 Sharma, Vinita  
 Sharma, Jigyasa  
 Siddiqui, Seema  
 Side, Christian  
 Sidrak, Shoukry  
 Sinclair, Anna  
 Singh, Jaideep  
 Skantzios, Irene  
 Sleiman, Naima  
 Sokolov Khelifi, Nadja  
 Sorrell, Sarah  
 Sribalachandran, Bala  
 Sterpovski, Beliana  
 Stewart, Tracie

Legal Service  
 Community Transport Service  
 Community Information  
 Legal Service  
 Community Transport Service  
 Road Safety  
 Art Connect  
 Community Information  
 Community Transport Service  
 Community Transport Service  
 Learning Support Program  
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 Learning Support Program  
 Community Information,  
 Emergency Relief  
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 Learning Support Program  
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 FV project  
 Legal Service  
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 Emergency Relief  
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 Community Transport Service  
 Settlement Program  
 Learning Support Program  
 Community Information  
 Legal Service  
 Legal Service  
 Legal Service  
 Community Information, Tax Help  
 Legal Service  
 Tax Help  
 Community Fundraising  
 Arabic Speaking Women's Group  
 Legal Service  
 Legal Service  
 Federation Room  
 Arabic Speaking Women's Group  
 Legal Service



Sui, Nancy  
 Sutcliffe, Stephanie  
 Swift, Mia  
 Tadros, Sherien  
 Taha, Emily  
 Taig, Chris  
 Tat, Pinar  
 Tee, Eia  
 Temouskos, Catherine  
 Temouskos, Gemma  
 Teng, Lily  
 Thatcross, James  
 Thompson, Cara  
 Toshack, Lisa  
 Townsend, Tony  
 Tran, Christine  
 Tran, Mike  
 Trimmer, Ashley  
 Tsai, Chi-Fei Melody  
 Turton, Emma  
 Vaka, Ponifasio (Poni) Lua,  
 Vandayar, Mayuri  
 Vasey, Montana  
 Venturini, Fred,  
 Viceo, Paula  
 Villegas, Rey  
 Virathone, Austin  
 Vukic, Diana  
 Waight, Nerita  
 Waldie, Owen,

Walford, Paul  
 Walpole, Gary,  
 Wang, Iris  
 Webb, Norm  
 Whelan, David  
 White, Matthew  
 Wight, Kevin,  
 Wijesinha, Ranjit  
 Wilberforce, Wendy  
 Wilson, Paul  
 Yagendran, Mithila  
 Yau, Lai Chu (Pearl)  
 Youngah, Kim  
 Youssef, Ranna  
 Zaki, Karim  
 Zaky, Neveen  
 Zarour, Karma  
 Ziabari, Mayda

Legal Service  
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 Legal Service, Emergency Relief  
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 Community Fundraising  
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 Legal Service  
 Community Information  
 Learning Support Program  
 Legal Service

## Funders and Supporters 2013 - 14

Thanks to:

### Government Funding:

- City of Whittlesea
- Department of Social Services
- VicRoads
- Victoria Legal Aid
- VMC/OMAC

### Philanthropic Grants:

- Besen Family Foundation
- Lord Mayor's Charitable Foundation
- Sunshine & Crocodiles Pty Ltd
- Scanlon Foundation
- The Ian & Nelleke Clark Encouragement Fund
- The Mercy Foundation
- The Queens Fund
- Ward-Ambler Foundation
- The Walter and Eliza Hall Trust
- Islamic Council of Victoria

### Donations:

- Aroma of Spices
- Baby Value – Uni Hill
- Betta Home Living – Epping
- Big W – pacific Epping
- Bunnings Epping
- Bunnings Mill Park
- Carey Baptist Grammar School
- Cassa D'Abruzzo Club
- Catia Sicori
- CFA (Country Fire Authority)
- Collingwood FC
- Community Transport Passengers
- Costa Group
- Craig Parker
- Creeds Farm Living & Learning Centre
- Dalal Sleiman
- Dinny Jaconis
- Donation tin from NMIT
- Donation tin from Officeworks
- House – Pacific Epping
- Islamic Council of Victoria
- Jad Hair – Epping
- JB Hifi - Epping
- KAO Brands
- Kaser Craft – Pacific Epping
- Lalor/Thomastown Combined Pensioners Association
- Luna Park - Melbourne
- Maria Candiloro
- Melbourne Victory FC
- MFB (Metropolitan Fire Brigade)
- Maureen Corrigan
- Maursz Consulting Pty Ltd
- Metropolitan Fire Brigade
- Nillumbik Community Health Service
- NMIT (Youth Connections)
- Office of Andrew Giles MP
- Office of Bronwyn Halfpenny MP
- Office of Craig Ondarchie MP
- Office of Danielle Green MP
- Office of Jenny Mikakos MP
- Office of Lily D'Ambrosio MP

## Whittlesea Community Connections 2013 - 14

- Office of Rob Mitchell MP
- Officeworks – Epping
- One Way Lebanese Bakery
- Pacific Shopping Centres Epping
- Pam Usher
- Plaza DJ
- Plenty Valley Community Health
- Pretty's Prime Cuts – Pacific Epping
- Quest Carlton Gardens
- RACV
- Relish
- Rohan Clement
- Rotary Club of Whittlesea
- Samia Badawi
- Silverblades hairdressers
- Simone Perele – Uni Hill
- Smooth FM
- Spa Boutique – Pacific Epping
- Stockland Property
- Supercheap Auto - Epping
- The Anglican Parish of St Matthews
- Turi Foods
- Victoria Police-Mill Park Branch Blue Light Disco
- Whittlesea U3A

### Chuffed.org Crowd Funding Campaign Donors (Housing Brokerage Program):

- Alex Finkel
- Aun & Leanne Ngo
- Barry Marks
- Belgin Besim
- Bronwyn Jennings
- Caason Group
- Caitlin Mckay
- Craig Parker
- Dean Leggo
- Dinny Jaconis
- Eduardo Chavez
- Elizabeth Meade
- Fortunata Callipari
- Hema & Bala Kumble
- Jemal Ahmet
- Joanne Kyrkilis
- Jonathan Walmsley
- Karen Greer
- Karen Woo
- Leah Zelencich
- Maja Stevanovic
- Mark Russell
- Maureen Corrigan
- Max Varley
- Michael Carry
- Mike Davis
- Peta Fualau
- Prashan Paraman
- Quest – Carlton Gardens
- Rama Kumble
- Simon Gray
- Subhash Chandra
- Thiyagerajah Abarajitha
- Vijay Zutshi



**Contact**

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