

Welcome

Are you?

- Wanting to find out about your rights, options and how to access local services
- Unsure about where to go for help
- Overwhelmed or alone with a problem
- Worried about you or your families' situation
- Isolated and wanting to make connections
- Wanting to give back to the community and build your connections and skills
- Full of ideas about how our community could be better.

You are welcome to:

- Phone us
- Come to our office for help
- Ask for an appointment
- Talk about your needs
- Talk about the needs of your community
- Volunteer your time to support others
- Provide us with feedback.



Contact us:

Shop 111, Pacific Epping
Cnr. High & Cooper St, Epping VIC 3076

WCC Reception

PH (03) 9401 6666

Legal Service

PH (03) 9401 6655

Emergency Relief Service

PH (03) 9401 6644 (Monday 8:30am only)

Community Transport

PH (03) 9401 6622

Women in Work Mobile Childcare

PH (03) 9401 6633

Opening hours:

Monday to Friday 9am – 5pm
Some after hours services are available.

whittleseacc.org.au

Making a positive difference everyday

whittleseacc.org.au

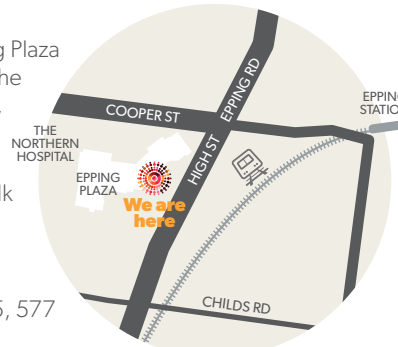


Find us:

On the outside of Epping Plaza across the carpark from the petrol station on High St, close to the banks.

Train: Epping Station, Sth Morang Line and Walk 10 mins (600m) along Cooper St to High St.

Buses to Epping Plaza: 901, 569, 555, 556, 575, 577



www.facebook.com/whittleseacommunityconnections



Shop 111, Pacific Epping
571-583 High St, Epping VIC 3076

(03) 9401 6666

Our approach

- We welcome everyone in our community
- Our services are free
- We keep your information private
- We have bi-lingual workers and use interpreters
- We support your rights
- We stand independent from the government or any other organisation
- We support you to build hope and confidence.

How we can help

Information and Referral

Staff and volunteers can help you access information and support to link into local services, community groups and activities.

Financial support

If you are in a financial crisis and you can't cover your basic needs (bills, housing, food, transport etc) we can help with short-term financial assistance.

Casework Support

If you are going through hard times and need practical help and personal support we can help with things like:

- Accessing other services such as housing, health or counselling
- Support with family & relationship problems
- Letting you know your rights
- Loans and support to get into private rental
- Any other issues.

Legal Support

Free legal help with:

- Fines, debts, car accidents
- Family law issues
- Family violence
- Discrimination
- Immigration advice and assistance
- Other legal matters.

Support for New Arrivals

We support newly arrived migrants and refugees with:

- Finding work and learning English
- Helping family members to migrate
- Getting help from other services
- Making friends and community connections
- Getting your licence
- Citizenship support
- Groups for Arabic and Farsi speakers, young people, and other newly arrived people
- Practical help with any issue.

Young People

Support for young people with school, family, the law etc.

- Individual help around any problem
- Homework support
- Social group activities and outings
- Driver education programs (supporting young people to become safe drivers).

Community Transport

If you have trouble getting to health appointments, interviews, social groups and other important events – we have cars and buses to transport you.

Volunteers

We help you find volunteering opportunities in our region to suit your skills and interests. We also provide training and information sessions to develop your skills and knowledge.

Women in Work Mobile Childcare

If you are an organisation or business running groups or events for parents, we can provide on-site childcare services run by qualified staff from diverse cultural backgrounds.

Tax Help

Assistance with lodging tax returns by appointment during July through to October.

